

LIVERMORE POLICE DEPARTMENT

Annual Report

2018



Chief's Message

As the **Chief** of the Livermore Police Department, I would like to present to you our 2018 Annual Report. Our Annual Report is written to provide Livermore residents and visitors important information concerning your police department and public safety in our community. We strive to create a report where you can learn more about the services we provide, and what has occurred over the previous year.

I am proud to call Livermore my hometown and equally proud to work alongside the dedicated men and women of our department. As a department, we are committed to your safety and strive to consistently earn the public's trust. We are steadfast in protecting community members' rights and their property. We work diligently to effectively deploy the resources entrusted to us. We actively solicit input from the community to identify and solve problems together, fostering on-going community involvement resulting in the prevention of crime and disorder. We value our employees and volunteers, and recognize and reward their individual and team successes on behalf of our community.

I invite you to visit our website at www.livermorepolice.com for even more information about our department and the community we serve. Please feel free to contact either my office or any member of my executive team with your comments, concerns and/or suggestions. By working together we can ensure safer neighborhoods and maintain the excellent quality of life we enjoy in Livermore



Michael D. Harris, Chief of Police

OUR MISSION

Service with Honor, Protection with Purpose

Mission & Values

THE SIX PILLARS OF THE LIVERMORE POLICE DEPARTMENT

Public Safety and Crime Prevention –

We believe public safety is the core function of the organization achieved through relationships, enforcement, and education.

Accountability and Public Trust –

We believe in conducting ourselves honorably, being transparent, and understand that our effectiveness relies on community support.

Community Engagement –

We believe in partnering with our community to enhance collaborative problem solving to improve the quality of life in Livermore.

Quality Service –

We believe in treating people with respect and providing superior service, both internally and externally, that exceeds expectations regardless of circumstances.

Innovation and Best Practices –

We believe in continually evaluating and developing our operations and services to be leaders in the law enforcement profession.

Employee Development, Wellness and Succession Planning –

We believe in promoting safety and wellness as well as providing staff with development opportunities and clear direction to enhance their skills and prepare them to be future leaders in our organization.



Livermore



Livermore is located in the Tri-Valley on the eastern edge of Alameda County. Livermore's estimated population in 2018 was 90,295. While still maintaining its western heritage, the City of Livermore is a vibrant welcoming community that really does have it all – sunshine,

vineyards, a strong housing market and low unemployment.

The Livermore Valley is a wine country community. Here, pioneering family brands and larger wineries mingle with small production artisans.

Large tech companies and small nimble innovators make their home here. We have a rich source of technology partnerships in the area, including Lawrence Livermore National Laboratory, Sandia National Laboratories and their Livermore Valley Open Campus.

i-GATE is a non-profit organization dedicated to building a thriving startup community in the Tri-Valley.

Award-Winning Schools – The Livermore Valley Joint USD is ranked among the top of all school districts in the state, and has won multiple awards for its progressive educational system. Las Positas College currently enrolls nearly 8,500 day and evening students. The College offers curriculum for students seeking career preparation, transfer to a four-year college or university, or personal enrichment.

Commerce and shopping – The city's downtown won the 2009 Great American Main Street Award for its revitalization project. Our downtown area has a great selection of restaurants and retail shops. The San Francisco Premium Outlets are located in Livermore and over 9 million people visit the mall with over 180 brands and designer names in the state's largest outdoor outlet shopping mall.



Department Goals

In 2018, our goals were to :

- Reduce fatal and injury traffic collisions.
- Reduce the negative impacts of habitual transient offenders and connect the unsheltered to service providers.
- Reduce Part One crimes.
- Continue to improve relationships between the community and police.



We increased staffing in our [Traffic Unit](#) by one officer which aided in the increase of directed traffic enforcement efforts. We also obtained a \$100,000 traffic safety grant from the [California Office of Traffic Safety](#). Funds from the grant were used to conduct specific enforcement efforts such as seatbelt violations and distracted driving as well as impaired driving patrols and DUI checkpoints. As a Department, we increased the number of citations issued from approximately 8,000 in 2017 to 9,903 in 2018. More importantly we reduced the number of fatal collisions from 7 in 2017 to 2 in 2018. The total number of injury collisions remained relatively consistent between 2017 and 2018, with a 2% increase in 2018.

We increased staffing in our Homeless Liaison Officer (HLO) team by one officer. This resulted in an increase in the number of outreach and enforcement efforts directed to homeless community members. The HLOs offered a variety of resources to those they contacted, while also upholding applicable laws for those homeless involved in criminal activities. The number of overall officer initiated homeless contacts was significantly reduced from 2966 in 2017 to 2433 in 2018. This is a direct result of the HLOs' problem solving efforts.



Department Goals

With the help of our community, we were able to reduce Part One crimes (homicide, rape, robbery, aggravated assault, burglary, larceny, auto theft, and arson) by 18 percent from the previous two year average.

Part 1 Crimes	2016	2017	2018	% change from 2 year average
Homicide	1	0	1	
Rape	25	29	33	22%
Robbery	59	45	58	12%
Aggravated Assault	87	97	95	3%
Burglary - residential	163	93	118	-8%
Burglary - commercial	92	94	94	1%
Larceny - total all thefts	1739	1502	1329	-18%
Larceny- from vehicle (these totals are included in larceny category above)	765	651	598	-16%
Vehicle Theft	291	274	155	-45%
Arson	14	13	7	-48%
Totals	3236	2798	2488	-18%

Both listed homicides, 2016 and 2018, were manslaughter by negligence cases.



Department Goals

During the year the Department continued its efforts to engage our community in an important partnership, a partnership to increase safety and the quality of life in Livermore. Many programs were coordinated to assist in this important undertaking. LPD operates under the [area command policing](#) model, where officers are assigned to neighborhoods for improved partnerships, direct enforcement operations targeting specific crime trends, probation and parole searches of known offenders, social media campaigns focused on crime prevention, and engage the community to help us find those responsible for crime.



One of the bigger programs conducted in 2018 was our bi-annual "[Every 15 Minutes](#)" anti drunk driving two day education program presented to every junior and senior student at Livermore High Schools. The program is a huge undertaking but the effort is well worth it when we can get our youngest community drivers to consider the consequences of driving after consuming alcohol.

Operations Division

The operations division is made up of [Patrol](#) Staff, [Traffic](#) Officers, Special Operations Unit, [Investigations](#), [School Resource Officers](#), [Animal Control](#) Officers, and [Crime Analyst](#) personnel. They all work together with our community to reduce criminal activity and improve the quality of life in Livermore.

Our Patrol staffing is divided into two teams. Each team works for four days and then has four days off while the other team is working. Each patrol team has two Lieutenants, four Sergeants, and twenty three officers assigned to cover each day that they are working. Our uniformed Patrol Staff is deployed on one of four shifts; Dayshift, Early Swingshift, Late Swingshift, and Midnight shift to ensure the best possible staffing levels during peak times of calls for service. Our patrol officers work 11 hours on each shift and drive marked black and white patrol vehicles.

Each patrol officer is responsible for the various calls for service that are dispatched within their assigned Area. Additionally they conduct routine patrol looking for potential crimes, hazards, and problems. They include traffic enforcement in their patrol efforts. Our officers work to develop relationships within their assigned Areas and strive to get to know the community members who live and work within their assigned areas. Patrol staffing includes officers with specialized skills such as [K-9](#) handlers, Field Training Officers, Crisis Negotiation Team members, Range and Defensive Tactics instructors, SWAT team members, Investigators, and Traffic Enforcement officers.



Support Division

The Support Division is made up of personnel assigned to [Dispatch](#), Property and Evidence, [Records](#), [Crime Prevention](#), Information and Technology, Training, Business Services, and Facilities and Equipment. Our [Horizons Family Counseling](#) center also resides in the



Support Division. Our Support Division staff are often the first contact we have with community members as they call into the Dispatch Center or come into our lobby. Our staff takes pride in providing efficient, accurate, and friendly customer service.

Our Dispatch Center employs nineteen dispatchers and two dispatch supervisors. Our dispatchers staff the center 24 hours a day, 7 days a week. In 2018, they answered 71,872 non-emergency phone calls, and 22,396 emergency 9-1-1 calls for service, resulting in 65,676 calls for service being generated. The Dispatch Center now receives most cellular calls initiated in Livermore, and in 2019 will implement TEXT TO 9-1-1. Implementation of TEXT TO 9-1-1 will ensure the majority of deaf, hard of hearing, and speech impaired will have direct, immediate access to 9-1-1. The service will also aid persons in emergency situations where it's too dangerous to make a voice call to 9-1-1.



Our Records unit processed 8050 police reports and provided service to 9721 community members at the front kiosk. Records staff processed 5777 requests for information including; public records requests, subpoenas, background checks, and District Attorney requests.

In 2018, we upgraded both our Records Management System, and our Dispatch Center phone system.

Support Division



Our Property and Evidence Unit employs two Property Specialists, and one Supervising Property Specialist. The staff processed 7,277 property and evidence items, and maintains over 45,000 pieces of evidence and property.

[Horizons Family Counseling](#) provides counseling, education and support services for Tri-Valley youth and families in hopes that they become contributors to the community and find safety, hope and success in life. We believe every young person is resilient and should feel supported and connected to family and community. During the past FY17/18, Horizons provided services to 428 community members. Our clinical team provided 1,843.2 hours of service for 272 individuals who received counseling and/or case management services both at the clinic and in the school setting. We also provided programs for the community such as Parent Project, Diversion Services, and psychoeducational workshops.

In 2018, we partnered with the [Livermore Valley Joint Unified School District](#) in applying for and being awarded, two federal grants to educate school personnel and improve school safety at LVJUSD campuses. Some grant funds will be used to purchase electronic equipment such as camera systems, automated door locks and monitoring stations. Other grant funds will be used to train educators and implement [Youth Mental Health First Aid](#) training at nine of the LVJUSD schools to help identify, understand, and respond, to signs of mental illnesses and substance use disorders in our community.

Volunteers

The Department continues to enjoy a successful and vibrant [volunteer program](#). In 2018 we had 108 volunteers who contributed 10,731 hours of work to the Department and the community.

Our volunteers are involved in activities benefitting nearly every unit within the Department. Some volunteers



are more visible in the community by being on patrol, walking the downtown, staffing street closures at special events and incidents, or participating in programs such as ***Stuff the Cruiser*** and ***Shop With A Cop***. Other volunteers are working behind the scenes assisting with clerical work, training sessions, property and evidence, and other critical job needs. By applying the national average of the value of our volunteers' donated time, they contributed over \$264,948 to the Department and the community in 2018.



Many of our volunteers choose to donate their time to the Department and the community after completing our [Citizens Police Academy](#) (CPA) which is conducted twice each year. The CPA is a 18 week academy where community members can learn the functions, capabilities, and limitations of the department. This course helps to increase the level of trust, respect, and sense of understanding and awareness between the department and the community we serve.

Community Engagement

Members of the department are constantly finding ways to interact with our community members. We take great pride in the positive and supportive relationship we have built with our community. We especially enjoy engaging the youngest members of the community establishing fun and friendly relationships at an early age helps to foster better communication with the youth of Livermore.



Every year LPD takes part in National Night Out, engaging with the community as various neighborhoods host parties to get to know their neighbors. In 2018, we had 52 hosted get togethers which was up from 47 in 2017. We amassed a 74 person welcoming committee made up of; Livermore Police personnel, City of Livermore staff, City of Livermore elected officials, Livermore Area Recreation and Parks District staff, Livermore Pleasanton Fire Department staff, and Livermore National Laboratory staff. The welcoming committee were assigned specific parties to attend to ensure every hosted party was visited by two or more teams of personnel.



Community Engagement

Each year we run the following youth based outreach programs:

The **Stuff the Cruiser** program takes place in August and collects school supplies and backpacks which are given to students in need in Livermore. In 2018 we collected enough backpacks and supplies to outfit 605 students with all the supplies they needed to start the school year.



The **Trick Or Treat Trail** takes place a few days before Halloween. We decorate the Police Station and invite our community's youth to come in and trick or treat as the tour through the building. In 2018 over 2500 people took part in the event. Our Trick Or Treat Trail program was featured in the December 2018 *California Police Chiefs* magazine sharing with other police agencies the success of this program and inviting them to do the same at their departments.



The Shop With A Cop program is coordinated in partnership with the Livermore Valley Joint Unified School District. Each year the LVJUSD identifies students in need and our staff arranges to take these youth shopping at WalMart a few weekends before Christmas. This year we were able to take 32 children shopping with each child getting \$300 to spend on themselves and their family members.

Community Engagement

This year we started what we hope will become an annual tradition with our Holiday Greeting Card contest. We asked community artists 14 years of age and under to submit their original artwork with the winner having their submission featured as LPD's 2018 holiday greeting card. We received so many submissions that we divided the contest into two age groups (9 and under and 10-14 years of age) and recognized two winners. Their submissions were featured on the banner of the LPD Facebook page. During the month of December we shared the various submissions with our community via our social media pages.



The Department strives to be open and transparent with our community. We have a team of six public information officers whose supplemental assignments are to share information with the community. The Department maintains several social media platforms in an effort to reach as many community members as possible. LPD can be found online via:

Facebook: Livermore Police Department

Twitter: @LivermorePolice

Instagram: livermorepolice

Nextdoor: Livermore Police Department

YouTube: Livermore Police Department

Social media continues to expand in how our community members interact with the Department.

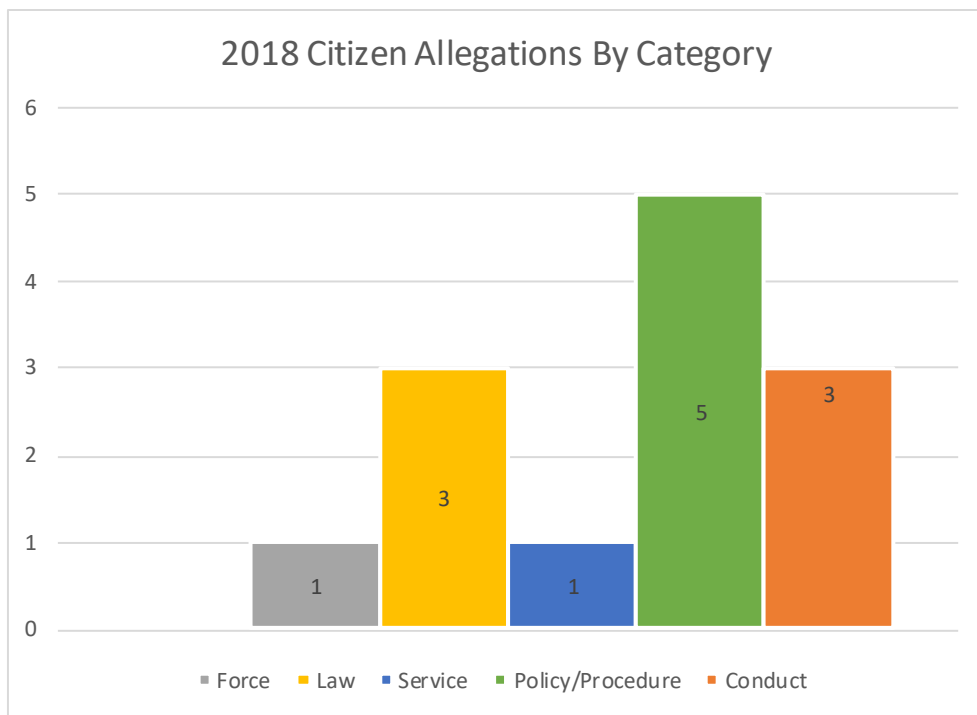
The Department offers a variety of online services to meet the needs of our tech savvy community, such as; crime reporting system, crime mapping, requests for traffic enforcement, abandoned vehicles hotline, as well as an online Customer Satisfaction Survey.

Professional Standards

The Professional Standards Unit is responsible for investigating and tracking complaint investigations based on citizens' complaints as well as internally generated complaints. The unit is also responsible for conducting audits, officer involved shooting investigations, and other critical incident investigations.

LPD complies with regulations that prohibit bias based profiling. The Department provides employee training on implicit bias and procedural justice. The Professional Standards Unit completed annual reports regarding use of force analysis, pursuit analysis, internal affairs analysis, early intervention analysis and fair and impartial policing analysis.

In 2018 our staff handled 65,676 calls for service and made 3316 arrests. We had seventy seven reported uses of force by officers and when compared to the number of calls for service equals .11%. We received and investigated thirteen formal complaints against our personnel which equates to .02% when compared to the overall calls for service.



Awards and Recognition

In March, Detective Kevin Foreman received the City of Livermore's Spring 2018 **Employee Award of Excellence**. Detective Foreman was recognized for his work in investigating and making arrests in several graffiti cases that occurred throughout Livermore. Detective Foreman was recognized for his efforts in keeping our city beautiful.

In June, Officer Tyler Sharp was awarded with his third "**10851 pin**." "10851" is the Vehicle Code section for a stolen vehicle. The California Highway Patrol recognizes officers who excel in locating stolen vehicles and arresting suspects in possession of stolen vehicles. In order to receive a "10851 pin" an officer must, within a twelve month period, make six separate arrests of suspects possessing a stolen vehicle, or recover a total of twelve stolen vehicles with at least three of those vehicles being occupied with a suspect. This is Officer Sharp's third year in a row that he has received this prestigious honor, which reflects well on his skills and efforts as an auto theft investigator while assigned to Patrol. Between May 30 2017 and April 6 2018, Officer Sharp was responsible for the recovery of twelve stolen vehicles. Five of those twelve recoveries were occupied vehicles where the suspect was arrested.





Awards and Recognition

2018 Explorer of Year = Devonte Hawkins

2018 Volunteer of Year = Ted Tsuda

Captain's Commendations recipients:

Ivan Alvarez	Nate Cabral
Ryan Collins	Tyler Cox
Tony Esquivel	Brittney England
Tim Ford	Andy Estes
Al Grajeda	Andrew Graycar
Alex Gutierrez	Doug Griep
Tim Lendman	Rick Hudson
Erik Peterson	Mike Long
Marc Plute	Dave Morris
Kyle Yoist	Shannon Pervere
Dan Cabral	Rich Zogaric

Chief's Commendation recipients:

Mike Avila	Kody Cardana
Tyler Cox	Gary Custodia
Nancy Duenas	Mark Dufour
Tony Esquivel	Jessie Estrada
Kevin Foreman	Tim Ford
Jody Gill	Alex Gutierrez
Sgt. Rob Lanam	Robert Leiva
Avtaar Mahe	Sean Mariconi
Marcy Matos	Kevin Reynolds
Melissa Robbins	Gena Steward
Matt Williams	

Professional Staff of the Year: Sherri Plamondon

Officers of the year: Dave Martin and Matt Ishmael



NEW HIRES

Jessica Chipres

Property & Evidence Technician

Rita Herron

½ Time Therapist Horizons

Rebekah Knutson Police Records Clerk

Jessica Compartore Police Officer Trainee

Nathan Pearlman Police Officer Trainee

Angelo Arnaudo Police Officer Trainee

Kathleen Carlile Police Officer Trainee

Jessica Brandenburg Police Records Clerk

Kevin Amaral Police Cadet

Isabella Macchioni Police Cadet

Nathaniel Cabral Police Cadet

Jacob Ebner Lateral Police Officer

Jennifer Bloom Lateral Police Officer

Kayla Gronley Police Cadet

RETIREMENTS

Ernest Gumban Police Officer

Cynthia Moore Police Officer

K9 Finn passed away in 2018 after retiring from duty in 2017.



