

LIVERMORE POLICE

2017 ANNUAL REPORT



Service With Honor

Protection With Purpose

Chief's message:

On behalf of the members of the Livermore Police Department, I am pleased to present our 2017 Annual Report. Here at the Livermore Police Department our mission is "Service with Honor, Protection with Purpose." We welcome the opportunity for everyone to learn more about the department and to share some of our 2017 accomplishments.

One of our highest priorities is community engagement so we want our community to be aware of information such as our community policing efforts, the area command model, annual Part 1 crime statistics, department wide use-of-force data, arrest data, and citizen complaint data. By sharing this information, we hope to provide transparency and increase the trust that our community has in us, which is the starting point for organizational effectiveness.

I want to thank the dedicated men and women of the Livermore Police Department, who serve with commitment and distinction, along with the many community partners, volunteers and residents who provide for the safety of our wonderful community. I would also like to thank our City Council, City Manager and other city leaders for their on-going support. We could not enjoy the success we do as an organization without it. If you would like to learn more about Livermore Police Department, I invite you to visit our website at www.livermorepolice.com. Please feel free to contact either my office or any member of my executive team with your comments, concerns and/or suggestions. By working together we can ensure safer neighborhoods and maintain the excellent quality of life we enjoy in Livermore.

Michael D. Harris, Chief of Police



*Livermore has had 15 Police
Chiefs since 1900.*

MISSION AND VALUES

OUR MISSION

Service with Honor, Protection with Purpose

OUR VALUES

Public Safety and Crime Prevention – We believe public safety is the core function of the organization achieved through relationships, enforcement, and education.

Accountability and Public Trust – We believe in conducting ourselves honorably, being transparent, and understand that our effectiveness relies on community support.

Community Engagement – We believe in partnering with our community to enhance collaborative problem solving to improve the quality of life in Livermore.

Quality Service – We believe in treating people with respect and providing superior service, both internally and externally, that exceeds expectations regardless of circumstances.

Innovation and Best Practices – We believe in continually evaluating and developing our operations and services to be leaders in the law enforcement profession.

Employee Development, Wellness and Succession Planning – We believe in promoting safety and wellness as well as providing staff with development opportunities and clear direction to enhance their skills and prepare them to be future leaders in our organization.



LIVERMORE

Livermore is California's oldest wine region, framed by award-winning wineries, farm lands and ranches that mirror the valley's western heritage. Located in Alameda County, the City of Livermore (pop. 84,852) encompasses 26.44 square miles. Protection by the coastal range provides the Livermore Valley with a mild climate that enhances the pursuit of a more relaxed, less congested, lifestyle. Livermore's arts, culture, western heritage and vibrant wine industry provide a unique blend to this special community.

We welcome you to take a leisurely stroll under majestic shade trees in our vibrant and historic downtown where you can shop, take in a movie or the performing arts, and dine in our uniquely beautiful setting. Summertime provides the added value of live outdoor music most any day of the week. Our largest shopping area, the San Francisco Premium Outlets, boasts over 180 iconic brands and designer names, providing a full high-end shopping experience attracting millions of visitors in 2017

MEDIAN HOUSEHOLD INCOME

\$104,223

MEDIAN FAMILY INCOME

\$117,257

MEDIAN AGE 39.4

DEMOGRAPHICS

White: 63.7% Hispanic: 20.5%

Black: 1.2% Asian: 10.3

Other: 4.3%



POLICE DEPARTMENT

In 2017, the Livermore Police Department worked hard to engage our community in an important partnership - a partnership to increase safety and the quality of life in Livermore. Many programs were coordinated to assist in this important undertaking. Programs such as the [area command](#) policing model where officers are assigned to neighborhoods for improved partnerships between neighborhoods and police officers, directed enforcement operations targeting specific crime trends, probation and parole searches of known offenders, social media campaigns focused on crime prevention, and engaging the community to help us find those responsible for crime. With the help of our community we were able to reduce Part One crimes by 13 percent.

Part 1 Crimes	2016	2017	% change
Homicide	1	0	NC
Rape	25	29	16%
Robbery	59	45	-24%
Aggravated Assault	87	97	11%
Burglary - residential	163	93	-43%
Burglary - commercial	92	94	2%
Larceny	1739	1502	-14%
Larceny - from vehicle	765	651	-15%
Vehicle Theft	291	274	-6%
Arson	14	13	-7%



Our goals for 2018 are to reduce fatal and injury traffic collisions, reduce the negative impacts of criminal transient offenders, reduce Part One crimes, and to continue to improve relationships between the community and police.



Livermore PD has:

90 sworn officers

52 Professional staff members

An annual budget of

\$36,521,949

OPERATIONS DIVISION

The Operations Division is made up of [Patrol](#) Staff, [Traffic](#) Officers, Special Operations Unit, [Investigations](#), [School Resource Officers](#), [Animal Control](#) Officers, and [Crime Analyst](#) personnel. They all work together with our community to reduce criminal activity and improve the quality of life in Livermore.

Our Patrol staffing is divided into two teams. Each team works an 11 hour day for four days and then has four days off while the other team is working. Each patrol team has two Lieutenants, four Sergeants, and twenty three officers assigned to cover each day that they are working.

In 2017 there were:

8006 traffic citations issued

708 Cases investigated by detectives

166 drunk drivers arrested

2691 Animal Control calls

Each patrol officer is responsible for the various calls for service that are dispatched within their assigned Area. Officers also conduct routine patrol looking for potential crimes, hazards, and problems. They include traffic enforcement in their patrol efforts. Our officers work to develop relationships within their assigned areas and strive to get to know the community members who live and work within their assigned areas. Patrol staffing includes officers with specialized skills such as [K-9](#) handlers, Field Training Officers, Crisis Negotiation Team members, Range and Defensive

Tactics instructors, SWAT team members, Investigators, and Traffic Enforcement officers.

During critical events or disasters, our personnel may be requested to assist other agencies. In October, LPD received a request for mutual aid from the Napa County and Sonoma County Sheriff's Departments to aid with requests for service from the residents in these fire-ravaged areas. Two Livermore Animal Control officers and numerous police officers responded to assist with law enforcement services. LPD officers assisted with patrolling neighborhoods, traffic control, and evacuations, and our Animal Control officers assisted with relocating animals of all sizes.



SUPPORT DIVISION

The Support Division is made up of personnel assigned to [Dispatch](#), [Property and Evidence](#), [Records](#), [Crime Prevention](#), Information and Technology, Training, Business Services, and Facilities and Equipment. Our [Horizons Family Counseling](#) center also resides in the Support Division. Our Support Division staff are often the first contact we have with community members as they call into the Dispatch Center or come into our lobby. Our staff takes pride in providing efficient, accurate, and friendly customer service.

Our Dispatch Center employs nineteen dispatchers and two dispatch supervisors. Our dispatchers staff the center 24 hours a day, 7 days a week. The Dispatch Center now receives most cellular calls initiated in Livermore, and will soon implement TEXT TO 9-1-1. Implementation of Text to 9-1-1 will ensure the majority of deaf, hard of hearing and speech impaired will have direct, immediate access to 9-1-1. Or, to aid in emergency situations where it's too dangerous to make a voice call to 9-1-1. The public will learn more on our "Call if you can; Text if you can't" campaign in 2018.

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73,332 non emergency calls answered

21,619 "911" emergency calls received

64,329 calls for service generated

7,277 property and evidence items processed

*Over 56,000 items currently stored in property
and evidence*

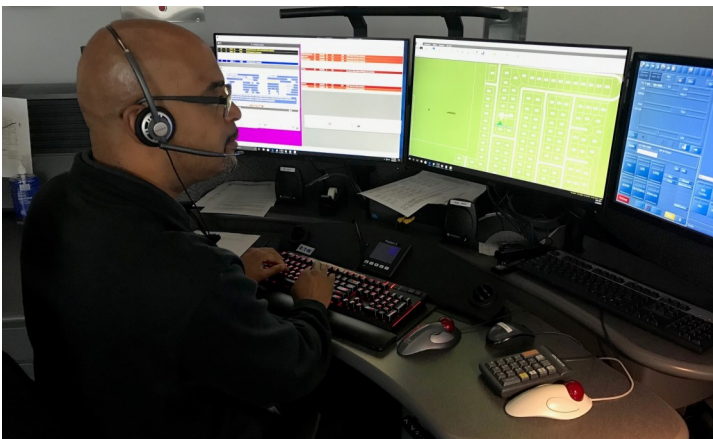
8245 police reports processed

8700 people helped at the front kiosk

5000 public records requests

897 online reports submitted

*LPD employees attended 178 different schools,
conferences, and training sessions totaling
22,182 training hours*



Horizons Family Counseling provides; counseling for Tri-Valley youth 18 and under and their families to help improve family relationships in times of stress, crisis intervention for families, on-site school counseling at some Livermore schools, parent education through the Parent Project, and Diversion Counseling for Livermore youth who qualify following a first-time juvenile offense. Horizons served 317 unduplicated youth in the clinic with 970 additional family members and 133 unduplicated LVJUSD school-based clients in 2017.



VOLUNTEERS

The Department continues to enjoy a successful and vibrant volunteer program. In 2017 we had 108 volunteers who contributed 11,584 hours of work to the Department and the community. Our volunteers are involved in activities benefitting nearly every unit within the Department. Some volunteers are more visible in the community by being on patrol, walking the downtown, staffing street closures at special events and incidents, or participating in programs such as ***Stuff the Cruiser*** and ***Shop With A Cop***. Other volunteers are working behind the scenes assisting with administrative work, training sessions, property and evidence, and other critical job needs. By applying the national average of the value of our volunteers' donated time, they contributed over \$272,000 to the Department and the community in 2017.

Many of our volunteers choose to donate their time to the Department and the community after completing our [Citizens Police Academy](#) (CPA) which is conducted twice each year. The CPA is a 18 week academy where community members can learn the functions, capabilities, and limitations of the department. This course helps to increase the level of trust, respect, and sense of understanding and awareness between the department and the community we serve.



The Citizens Police Academy started in 2001 and we have hosted 34 academies.



COMMUNITY ENGAGEMENT

The Department strives to be open and transparent with our community. We have a team of six public information officers whose supplemental assignments are to share information with the community. The Department maintains several social media platforms in an effort to reach as many community members as possible. LPD can be found online via:

Facebook: Livermore Police Department

[Twitter](#): @LivermorePolice

[Instagram](#): livermorepolice

Nextdoor: Livermore Police Department

[YouTube](#): Livermore Police Department

172 Active Neighborhood Watch groups

54 National Night Out parties

Hosted 7 Coffee with the Cops events

Members of the Department attend and/or facilitate a wide variety of community events each year. Some of our annual events are the “Stuff the Cruiser” school supply drive, “Trick Or Treat Trail” Halloween open house, and “Shop With A Cop” program. We staff personnel at the Wine Festival, Livermore Rodeo, Downtown 4th of July, and Holiday Lights and Sounds events so that we can interact with our community members while ensuring the safety of those attending.

The Department offers a variety of online services to meet the needs of our tech savvy community, such as; [crime reporting system](#), [crime mapping](#), [requests for traffic enforcement](#), [abandoned vehicles hotline](#), as well as an [online Customer Satisfaction Survey](#).



PROFESSIONAL STANDARDS

The Professional Standards Unit is responsible for investigating and tracking complaint investigations based on citizens' complaints as well as internally generated complaints. The unit is also responsible for conducting audits, officer involved shooting investigations, and other critical incident investigations.

LPD complies with regulations that prohibit bias based profiling. The Department provides employee training on implicit bias and procedural justice.

The Professional Standards Unit completed annual analysis reports regarding use of force, pursuits, internal affairs, early intervention, and fair and impartial policing.

.006% of all calls for service resulted in a personnel complaint

Only 1.7% of all physical arrests resulted in a use of force

In 2017 our staff handled 63,799 calls for service where they were either dispatched to the call or initiated the activity themselves. From those calls, officers made 2504 physical arrests. We had forty three reported uses of force by officers.

Personnel complaints are investigated and receive a disposition in accordance with state law. We received, and investigated, eight complaints against our personnel. Four complaints were generated by community members and four were generated within the department.



AWARDS AND RECOGNITION

Awards and Recognitions

2017 Officer of the Year - Justin Lash

2017 Employee of the year -Dot Mathues

2017 Dispatcher of the Year –Renea Dawes

2017 Explorers of the Year - Alexis Clappin and Andrew Watson

2017 Volunteer of the Year - Tom Dlugosh

Distinguished Service Medal - Lieutenant John Hurd

Life Saving Medal - Public Safety Dispatcher Tiffany Cach

Chief Commendations:

Sean Mariconi, Dave Morris, Joanna Johnson, Anna Stoddard, Raquel Derting, Robin Gooch, Deanne Heil, Keith Pini, Tony Esquivel, Andrew Estes, Taylor Hughes, Mike Busevac, Kevin Little, Tyler Cox, James Tompkins, Brittney England, Kevin Foreman, and Dan Cabral.

Captain Commendations:

Renea Dawes, James Taylor, Joseph Francis, Lorie Ruppel, Kathy Stiles-Holmes, Ernie Gumban, Ryan Collins, Dan Cabral, Dave Morris, Dan Masingale, Matt Williams, Anthony Batrez, James Tompkins, Nancy Duenas, Rich Zogaric, Tim Ford, Kevin Reynolds, Craig Giacometti, Brittney England, and Kyle Yost.



NEW HIRES –PROMOTIONS– RETIREMENTS

Newly hired personnel

Police Officer Douglas Griep

Police Officer James Tompkins

Police Officer Trainee Michael Long

Police Officer Trainee Kimo Schreiner

Police Officer Robert Leiva

Public Safety Dispatcher Jody Gill

Police Officer Erik Peterson

Public Safety Dispatcher Dana Olea-Muir

Police Officer Trainee Avtaar Mahe

Police Officer Gregg Buck

Police Officer Ivan Alvarez

K-9 Bragg

Promotions

Sergeant Tim Lendman

Sergeant Kevin Little

Senior Public Safety Dispatcher Renea Dawes

Property & Evidence Specialist Shelby Derby

Retirements

Sergeant Kevin Santin - 28 years

Officer David Boyes - 27 years

Officer Joe Nguyen - 22 years

Officer Dirk Stoddard - 15 years

K-9 Finn - 8 years

Sergeant Keith Graves - 28 years

Senior IT Technician Jon Ostlund - 26 years

Officer Brian Geiger - 17 years

Sergeant James Horton - 15 years



