

# LIVERMORE POLICE DEPARTMENT



2016 Annual Report

Service with Honor, Protection with Purpose





## Chief's Message

On behalf of the members of the Livermore Police Department, I am pleased to present our 2016 Annual Report. If you don't already know what we as a department are about and how we operate, this report will be a great starting point. In addition to getting to know us better, I hope the information contained in the report will help to increase public safety, engage with our community and maintain public trust.

I appreciate the opportunity to highlight our dedicated staff's many accomplishments and to provide educational information such as our community policing efforts, the area command model, annual Part 1 crime statistics, department wide use-of-force data, arrest data, and citizen complaint data. By sharing this information, we hope to provide transparency and increase the trust that our community has in us, which I believe is the starting point for organizational effectiveness.

I want to thank the dedicated men and women of the Livermore Police Department, who are truly the heart and soul of the organization, along with the many community partners, volunteers and residents who provide for the safety of our wonderful community. I would also like to thank our City Council, City Manager and other city leaders for their on-going support. We could not enjoy the success we do as an organization without it.

If you would like to learn more about Livermore Police Department, I invite you to visit our website at <http://www.cityoflivermore.net/citygov/police/default.htm>. Please feel free to contact either my office or any member of my executive team with your comments, concerns and/or suggestions. By working together we can ensure safer neighborhoods and maintain the excellent quality of life we enjoy in Livermore.

Michael D. Harris, Chief of Police



## Mission & Values

### OUR MISSION

**Service with Honor, Protection with Purpose**

### OUR VALUES

**Public Safety and Crime Prevention** – We believe public safety is the core function of the organization achieved through relationships, enforcement, and education.

**Accountability and Public Trust** – We believe in conducting ourselves honorably, being transparent, and understand that our effectiveness relies on community support.

**Community Engagement** – We believe in partnering with our community to enhance collaborative problem solving to improve the quality of life in Livermore.

**Quality Service** – We believe in treating people with respect and providing superior service, both internally and externally, that exceeds expectations regardless of circumstances.

**Innovation and Best Practices** – We believe in continually evaluating and developing our operations and services to be leaders in the law enforcement profession.

**Employee Development, Wellness and Succession Planning** – We believe in promoting safety and wellness as well as providing staff with development opportunities and clear direction to enhance their skills and prepare them to be future leaders in our organization.





## Livermore, California

### MEDIAN HOUSEHOLD INCOME

**\$100,992**

### MEDIAN FAMILY INCOME

**\$111,697**

### MEDIAN AGE

**38.8**

### DEMOGRAPHICS

**White: 64.1%**

**Hispanic: 20.4%**

**Black: 1.3%**

**Asian: 10.3**

**Other: 3.9%**

Incorporated in 1876, Livermore is the easternmost city in Alameda county, with a population of 88,138 and encompassing 27 square miles. Our Mediterranean climate provides all-year opportunities for recreation, entertainment and cultural activities, ranging from live theater to rodeo to street festivals.

Livermore's downtown boasts two multi-screen theaters, a performing arts center, specialty stores and boutiques and restaurants reflecting food of the world. Our largest shopping area, the San Francisco Premium Outlets, boasts over 180 iconic brands and designer names, providing a full high-end shopping experience.

With a vibrant downtown and commercial areas, hospitality facilities, award winning wineries, craft breweries and distilleries, Livermore is a warm and welcoming place to live, work or visit.



LPD

1905

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2016

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## Livermore Police Department

The Livermore Police Department is the second oldest police department in Northern California, established in 1876. Then, as now, the Department is committed to:

- Establishing closer relationships with the community and working collaboratively to make our community safer.
- Make our citizens and visitors feel safe and secure in our community.
- Provide excellent training and education to our sworn and professional staff to assure efficiency and excellence in our services.

The Livermore Police Department is dedicated to maintaining the high quality of life that visitors and community members have come to enjoy.

### **POLICE CHIEF**

Michael D. Harris

### **SWORN OFFICERS**

90

### **PROFESSIONAL STAFF**

52

### **ANNUAL BUDGET**

\$30,949,268

### **TWO DIVISIONS**

Operations

Support





## Operations Division

### DIVISION COMMANDER

Captain Jeramy Young

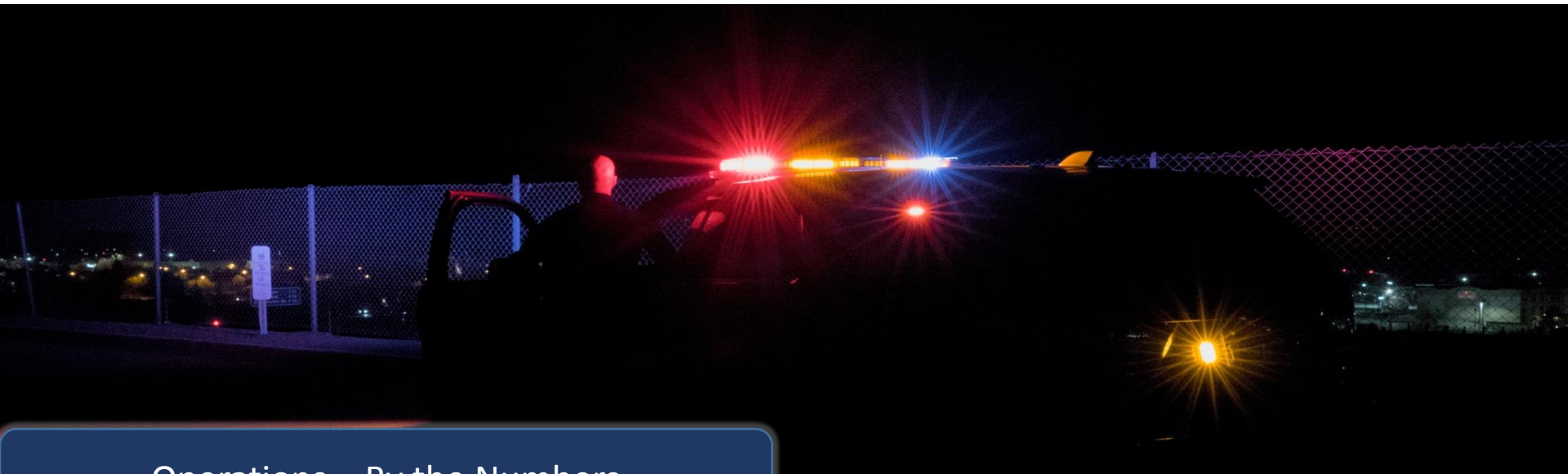
### Units

- [Patrol](#)
- [Traffic](#)
- Special Operations
- [Criminal Investigation Bureau](#)
- Canine
- [Animal Control](#)
- [School Resource Officers](#)
- Crime Analysts

The Operations Division provides core police services to the public – they are the officers you see patrolling, enforcing traffic laws, taking care of injured or stray animals, at schools, or at crime scenes.

Combining training and technology, the Operations Division proactively works with the community to prevent or reduce crime. This is done through a number of programs including [Area Command Policing](#), direct contact to your [Area Commander](#) and neighborhood officers, [online crime reporting system](#), [requests for traffic enforcement](#) and an [abandoned vehicles hotline](#) as well as an online [Customer Satisfaction Survey](#).

Our goals in using these technologies are to make it easy for the public to interact with our Department, be quickly and easily informed on topics of importance and provide feedback that shapes our services.



## Operations – By the Numbers

36,936

Patrol Calls for Service

5,823

Traffic Citations

481,000

Patrol Miles Driven

187

Commercial Vehicle  
Citations

3

K-9 Teams

2,238

Criminal Arrests by  
Patrol.

2016 Crime Statistics	Reported
Homicide	1
Rape	27
Robbery	59
Aggravated Assault	95
Burglary	256
Residential	164
Commercial	92
Larceny	1733
From Vehicle	762
Vehicle Theft	292
Arson	14



## Support Division

### DIVISION COMMANDER

Captain Matt Sarsfield

### Units

- Training
- [Dispatch](#)
- Property and Evidence
- [Records](#)
- Facilities and Equipment
- Information Technology
- [Horizons Family Counseling](#)
- Business Services
- [Crime Prevention](#)

The Support Division provides the behind-the-scenes services – they are the officers and professional staff that support the critical operations of the Department. Additionally, they are the staff that greet you at the Reception Kiosk in the Department to answer questions, assist you with copies of reports or records or help you in making a report.

This past year has been one of significant change, with full implementation of our computer-aided Records Management System and complete remodel of our Communications Center.

Members of our dedicated professional staff are here 24 hours a day to provide our officers and detectives with outstanding responsiveness and support for all their efforts in preventing crime in our community.





## Support – By the Numbers

19,816

9-1-1 Calls

42,000

Non-Police Service  
Calls

57,744

Calls for Police Service

8,398

Cases Processed by  
Records Unit

7,660

Evidence Items  
Processed

45,000+

Pieces of Evidence &  
Property Maintained

### DID YOU KNOW?

- Police vehicles are equipped with computers providing full access to report functions, GPS, dispatch information and more.
- 95,000 dispatch calls are handled by only 18 people and 2 supervisors. 24/7/365
- Police Officers and Dispatchers must complete a minimum of 24 hours of Professional Training every 2 years.
- Officer Justice, the Department's new mascot, wears badge number 1876, the year our Department was formed.



## Support Division - Volunteers

Our citizen volunteers play key roles in all the activities of the Department. They augment our sworn and professional staff in tasks throughout the department, assist at community events and respond to emergency callouts.

Volunteers do not receive compensation and generally pay for all or part of their uniform or equipment. We are fortunate to have a large group of volunteers who have the drive and dedication to invest their time and resources on behalf of the Department.

There are four types of volunteers:

- [Reserves](#) (Ordinary citizens trained as police officers)
- [CPAAA](#) (graduates of our [Citizens Police Academy](#))
- [Explorers](#) (Young adults 14 - 20)
- Chaplains

6  
Reserve Officers

100  
CPAAA Volunteers

1,645  
Reserve Officer  
Hours

10,000+  
CPAAA Volunteer  
Hours

15  
Explorers

2  
Chaplains





## Community Engagement

**\$320,000+**

Value of Volunteer  
Time Contributed in  
2016

**71+**

Community Events

**212**

Neighborhood  
Watch Groups

**52**

National Night Out  
Neighborhood  
Parties

**32**

Citizens Police  
Academy Classes Since  
2001

**60**

2016 Citizens Police  
Academy Graduates

### **DID YOU KNOW?**

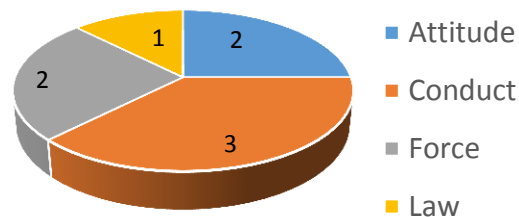
- Reserve Officers have the same duties and responsibilities as our fulltime paid officers.
- Most of our community events such as the Downtown Street Fest would not happen without our volunteers.
- Volunteers assist the Department in:
  - Records and data entry
  - Property and Evidence
  - Background investigations
  - Photography & more
- Citizens on Patrol provides:
  - Traffic control at accidents, fires & other emergencies
  - Patrol in areas of potential criminal activity
  - Bike Patrol
  - Home vacation checks



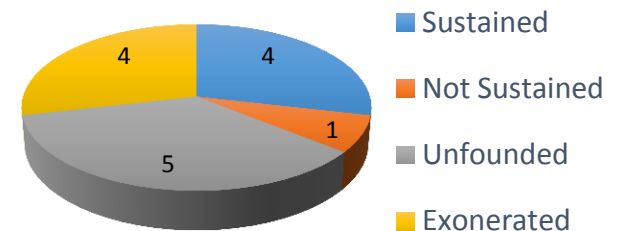


The Professional Standards Unit is responsible for investigating and tracking complaint investigations based on citizens' complaints as well as internally generated complaints. The unit is also responsible for conducting audits, officer involved shooting investigations, and other critical incident investigations.

**2016 Citizen Allegations By Category**



**Citizen Complaints by Disposition**



55

Use of Force  
Reports

0.09%

Uses of Force  
compared with calls  
for service

14

Personnel Complaints

### **DID YOU KNOW?**

- The LPD complies with regulations that prohibit bias based profiling.
- The Department provides employee training on implicit bias and procedural justice.
- The Professional Standards Unit completed annual reports regarding use of force analysis, pursuit analysis, internal affairs analysis, early intervention analysis and fair and impartial policing analysis.
- Personnel complaints are formally investigated and receive a disposition.

**Employee of the Year**  
CSS Nancy Duenas

**Dispatcher of the Year**  
PSD Melinda Salas

**Officer of the Year**  
Officer Matthew Williams



**Chief's Commendations**

Officer Stephanie Morris  
Officer Aaron Boen  
Officer Keith McKelvey  
Sergeant Paul Mayer

**Captain's Commendations – Operations**

Officers' David Martin and John Stamps

Officers' Taylor Burruss; Mark Dufour; Tony Esquivel; Andrew Estes; Al Grajeda; Ernie Gumban; Tim Lendman; Sean Mariconi; Dan Masingale; Jennifer Rios; Brian Sleeper; Matt Williams; and Rich Zogaric; Sergeants' Rob Lanam and Kevin Santin; and, PIT Gena Steward

Lieutenant Jason Boberg

**Captain's Commendations – Support Services**

Dispatchers' Renea Dawes; Joey Francis; Deanne Heil; and Tiffany Oppendike

Dispatcher Julie Wooley

Dispatcher Melinda Salas

Officer Matt Heil

**Awards & Recognitions**

**Life Saving Medal**

Officers' Kevin Little; Rick Hudson; and, Andrew Walker

Officer Dan Cabral

Officer Andrew Walker

CSS Amy Martin

**10851 Pin**

Officer Daniel Masingale  
Officer Tyler Sharp

**Knights of Columbus Officer of the Year**

Officer Dan Cabral

**LPD Volunteer of the Year**

Allen Beck

**City of Livermore Employee Award of Excellence Winter 2016**

CSS Joanna Johnson



## New Hires, Promotions & Retirements

### **2016 New Hires**

Community Service Specialist Nancy Duenas  
Reserve Police Officer Adrian Garza  
Police Cadet Ryker Johnson  
Special Projects Coordinator Rebekah Carroll  
Supervising Public Safety Dispatcher Anna Stoddard  
Special Projects Coordinator Sharon Wilson  
Police Officer Tim Ford  
Police Officer Marcy Matos  
Police Officer Ryan Collins  
Animal Control Officer Carolyn Pettigrew  
Police Officer Trainee Shannon Pervere  
Special Projects Coordinator Suzanne Holland

### **2015 New Hires (late in year)**

Chaplain Bill Archer  
Police Cadet Amanda Costa

Youth & Family Services Clinical Manager Asceneth Paez-Arroyo

### **Promotions**

Police Support Services Manager Lesli Prado  
Senior Records Clerk Kim Denton  
Senior Public Safety Dispatcher James Taylor  
Senior Public Safety Dispatcher Bryan Whitney  
Sergeant Glen Robbins  
Sergeant TJ Thomas  
Lieutenant Jason Boberg  
Sergeant Ryan Sanchez

### **Retirements**

Lieutenant Erin Cole  
Officer Kevin Utpadel  
Officer Traci Rebiejo  
Officer Dave Boyes





# Livermore Police Department



## 'COFFEE WITH THE COPS'

Please join  
Command Staff  
Area Commander &  
the Sector Officers  
at **Starbucks Coffee Shop**  
1502 N. Vasco Road.

Take this opportunity to chat with members of the  
Livermore Police while enjoying a cup of coffee or tea.



Thursday Evening  
June 30th  
7:00pm-8:00pm



Proudly Serving Our Community



