



LIVERMORE POLICE DEPARTMENT 2015 Annual Report



"Service with Honor, Protection with Purpose"

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Message from the Chief

It gives me great pleasure to present the Livermore Police Department's 2015 Annual Report. This is an opportunity to highlight our dedicated staff and many of their accomplishments. Additionally, this report provides an opportunity for us to publicly release data regarding department wide use of force, arrest, and citizen complaint statistics. By sharing this information, we hope to increase the trust that of our community has in us, which is the starting point for organizational effectiveness.

We believe that strong relationships with partners in the community are vital to reducing crime in our neighborhoods. To that end, LPD transitioned to Area Policing. A Police Lieutenant was assigned to each of the three areas as an Area Commander. Additionally, all officers have been assigned to "adopt" one of the neighborhoods within their Area Command. By "adopting" a specific neighborhood, Officers have the opportunity to establish relationships with the residents and work in partnership to improve the overall quality of life in each neighborhood. This is an ongoing effort but we are pleased with the results so far.



In August the Police Department partnered with many of our Neighborhood Watch Groups and the National Town council to organize the 2015 National Night Out. Over 40 neighborhood parties were held throughout the city where neighbors had the opportunity to socialize with each other and staff from the police department, fire department, city staff and LARPD. At Halloween, LPD held the first annual "Trick or Treat Trail" at the police department. Thanks to the efforts of staff, the department was transformed into a ghoulishly delightful haunted house and for those who dared Trick or Treated at specific stops as they were escorted through the haunted halls of the department.

Livermore is a vibrant community with many activities. The LPD takes pride in providing a safe environment for these events. For example, members of the department assisted with the following community events: The Livermore Half Marathon, The Livermore Wine Festival, Special Olympics Torch Run, Livermore Rodeo and Parade, 4th of July Fireworks Celebration, Rotary Community Spirit Fun Run, Little League World Series Opening Ceremonies and Parade, and Holiday Parade, to name a few.

After more than two full years as Chief of the Livermore Police Department and a resident of the community, I have come to know and appreciate what a remarkable place Livermore is and believe that it is the people, both in the Police Department and in the community, that make it so remarkable.

I offer my sincerest appreciation, gratitude and respect to the men and women of the Police Department for their commitment, dedication, and support as we continue to work together to, "Serve with Honor and Protect with Purpose."

Michael D. Harris
Chief of Police

Our Mission and Values

Our Mission

“Service with Honor, Protection with Purpose”

The Six Pillars of the Livermore Police Department

The Livermore Police Department is committed to service, justice and fundamental fairness. The six pillars have been established in order to build a solid foundation that is grounded in a shared purpose which is reflected in our people, plans and practices. The six pillars defining the values and priorities of the organization are:

Public Safety and Crime Prevention – We believe public safety is the core function of the organization achieved through relationships, enforcement, and education.

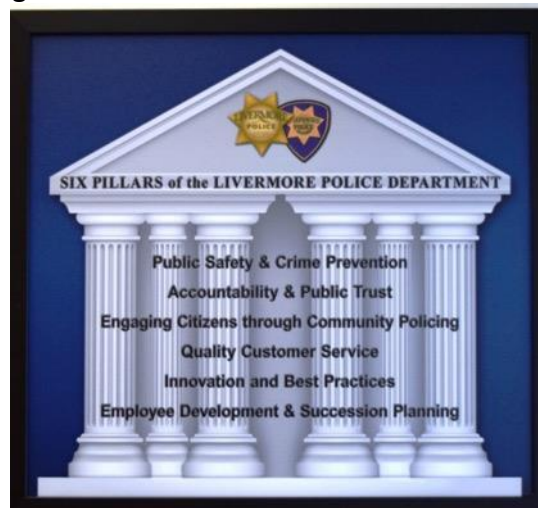
Accountability and Public Trust – We believe in conducting ourselves honorably, being transparent, and understand that our effectiveness relies on community support.

Community Engagement – We believe in partnering with our community to enhance collaborative problem solving to improve the quality of life in Livermore.

Quality Service – We believe in treating people with respect and providing superior service, both internally and externally, that exceeds expectations regardless of circumstances.

Innovation and Best Practices – We believe in continually evaluating and developing our operations and services to be leaders in the law enforcement profession.

Employee Development, Wellness and Succession Planning – We believe in promoting safety and wellness as well as providing staff with development opportunities and clear direction to enhance their skills and prepare them to be future leaders in our organization.



Our Community

The City of Livermore is located in Alameda County and encompasses 26.44 miles. In 2014, the population was estimated to be about 86,870. Livermore is the easternmost city in Alameda County. Livermore's arts, culture, western heritage, shopping, and vibrant wine country provide an exceptional assortment of events to this special community.

The Livermore Police Department is dedicated to maintaining the high quality of life that visitors and community members have come to enjoy. The Livermore Police Department facilitates many community-based programs including:

The **Citizens Police Academy** is a 17-week program offered to our local community. The program educates citizens and provides a better understanding of police work. The program builds partnerships with the community and allows transparency into the operations of the Livermore Police Department.

The **Crime Free Multi-Housing Program** is a crime prevention program where property owners, residents, and law enforcement collaborate in an effort to reduce crime, drugs, and gangs on multi-housing properties.

National Night Out is a national program where residents are encouraged to join with their neighbors to have a neighborhood block party. The National Night Out campaign promotes police community partnerships to help make our neighborhoods safer.

The **Neighborhood Watch Program** allows citizens to help fight crime and builds bonds within the community. The program establishes communication between citizens and police for the safety and security of neighborhoods.

Every 15 Minutes is a two day program that challenges high school juniors and seniors to think about drinking, driving, and the decisions they make that could impact their family, friends, and the community.

Parent Project® is a 12 week (36 hour) training program for parents dealing with strong willed youth. The program is designed to improve parenting skills. Additionally, the children of the parents attend a program within the final six weeks of the Parent Project® to learn communication skills, anger management, and improve decision-making skills.

Department Overview

With 89 sworn personnel and 46 professional staff, the Livermore Police Department serves a community of over 86,000 residents within 26 square miles. The professional staff consists of Public Safety Dispatchers, Records, Property and Evidence, Crime Prevention, Executive Staff, Community Service Specialists, a Police Identification Technician, Crime Analysts, Information Technology, Animal Control, and Division Clerks. The Livermore Police Department receives an enormous amount of help from volunteers. The volunteer community is comprised of 143 people and consists of community members, Reserve Officers, and Police Explorers.

The Livermore Police Department is organized into three segments. There are two Captains, a Business Services Manager, and the Professional Standards Sergeant who report directly to Chief Harris. The department is then organized into the Operations and Support Services Divisions that are overseen by the two Captains. The Operations Division is comprised of the Patrol Bureau, Traffic Unit, Investigations, Crime Scene Unit, Animal Control, and the Community Service Specialist. The Support Services Division is comprised of Information Technology, Horizons Family Counseling, Facilities and Equipment Manager, Training Unit, Crime Prevention, Public Safety Dispatchers, Property and Evidence and Records Unit.

In 2015, the Livermore Police Department implemented many of the goals identified in 2014. The department's goal was to establish a closer relationship with the community and to work collaboratively to make our community safer. Some of the accomplishments consisted of the implementation of the new Area Command model of policing, Body Worn Cameras, PredPol (Predictive Policing), Wellness Program, Social Media, Trick or Treat Trail, Survey to the community, Blue Courage Training, and the Six Pillars.

The new **Area Command** policing allowed the organization to closely align its structure to better support community partnerships and proactive problem solve. In theory, the Area Command policing model should: increase police/citizen engagement and strengthen relationships, increase accountability for officers, and improve quality of life for residents.

PredPol is a software program to help predict future crime. The software uses mathematical equations designed to identify criminal patterns and trends in any given area.

A **Citizen Survey** was sent out to the community in an effort to gauge the community's satisfaction with the performance of the police department. In addition to the satisfaction level, the department wanted to find out if the community felt safe, what they believed were the top priorities, and to find out what the community felt the department was doing well and how they could improve. There were 3000 surveys sent to random residences.

Body Worn Cameras were placed into service in 2015. Body worn cameras work two fold. They provide accountability and transparency by helping provide accurate documentation of an encounter. Body cameras also help with the reduction in use of force incidents. When both parties know they are being video recorded, they are less likely to escalate an incident.



The Livermore Police Department has been using **social media** as a way to listen to citizens and hear what is being said about the department, crime, and the quality of life. Social media is a way for the police department to interact with the community and build trust.

The **Wellness Program** was implemented to increase the overall well-being of officers and professional staff. The wellness program goals are to foster health, both physical and mental, and prevent behaviors that can lead to occupational injuries.

Blue Courage training was presented to the employees of the department. Blue Courage emphasizes “practical wisdom” by focusing on the mindset of the officer and emphasizes developing the heart, mind, body and spirit, giving officers the ability to compassionately serve the community.

Chief Harris elicited feedback from every employee of the organization to establish the **Six Pillars**. The Six Pillars were established to build a solid foundation that is grounded in a shared purpose which is reflected in our people, plans, and practices. The Six Pillars are further defined on page 2.

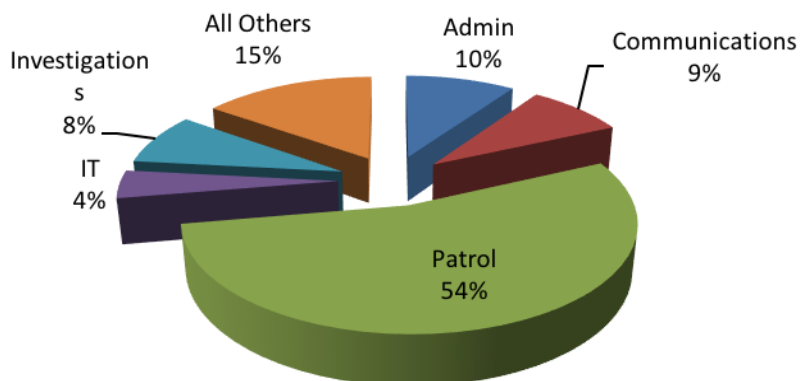
The **Trick or Treat Trail** was a new event for the police department and it was a huge success. Employees of the police department and volunteers decorated the station in various Halloween themes. The event drew hundreds from the community to walk through the police station and receive treats donated by departmental personnel.



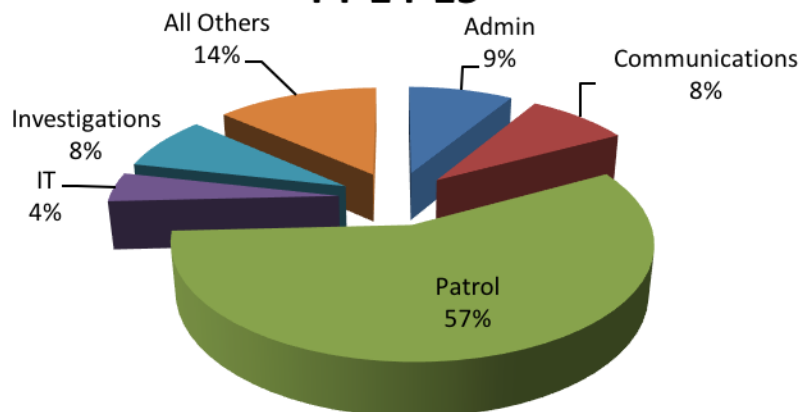
Budget

Function	FY 13-14	FY 14-15
Admin	2,858,060	2,751,738
Communications	2,545,091	2,682,122
Patrol	16,029,339	18,091,516
IT	1,295,313	1,368,686
Investigations	2,417,082	2,532,233
All Others	4,483,947	4,276,015
Total	29,628,834	31,702,311

FY 13-14

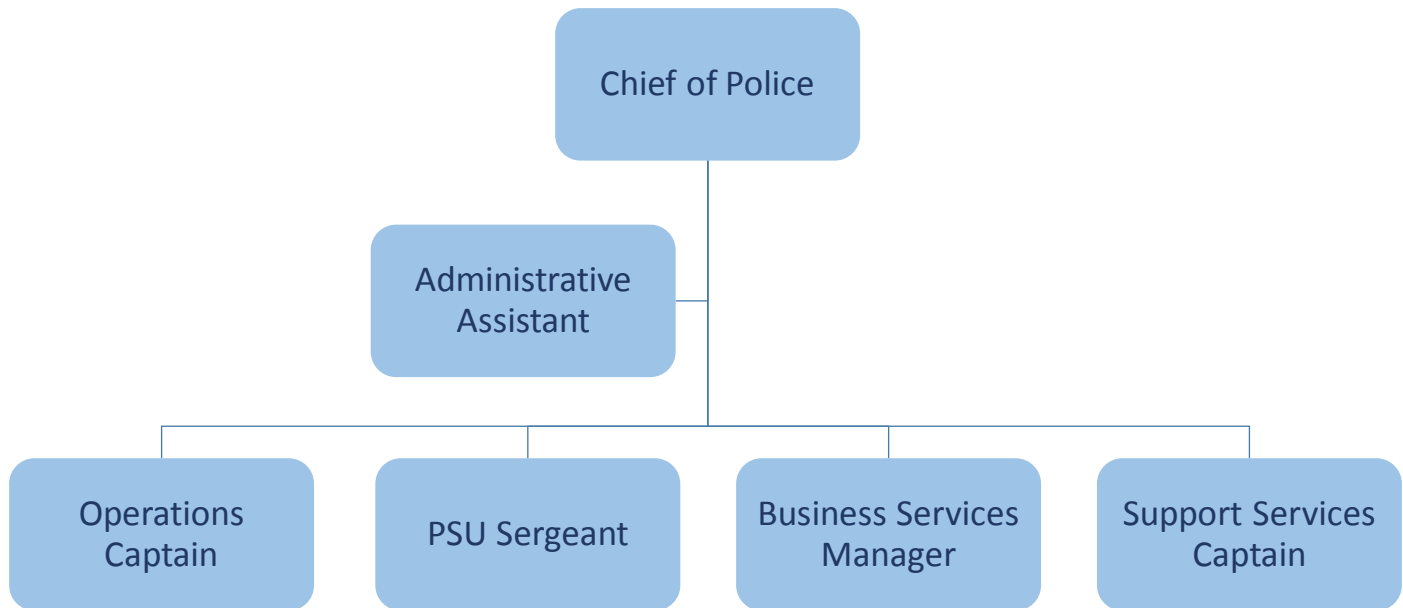


FY 14-15



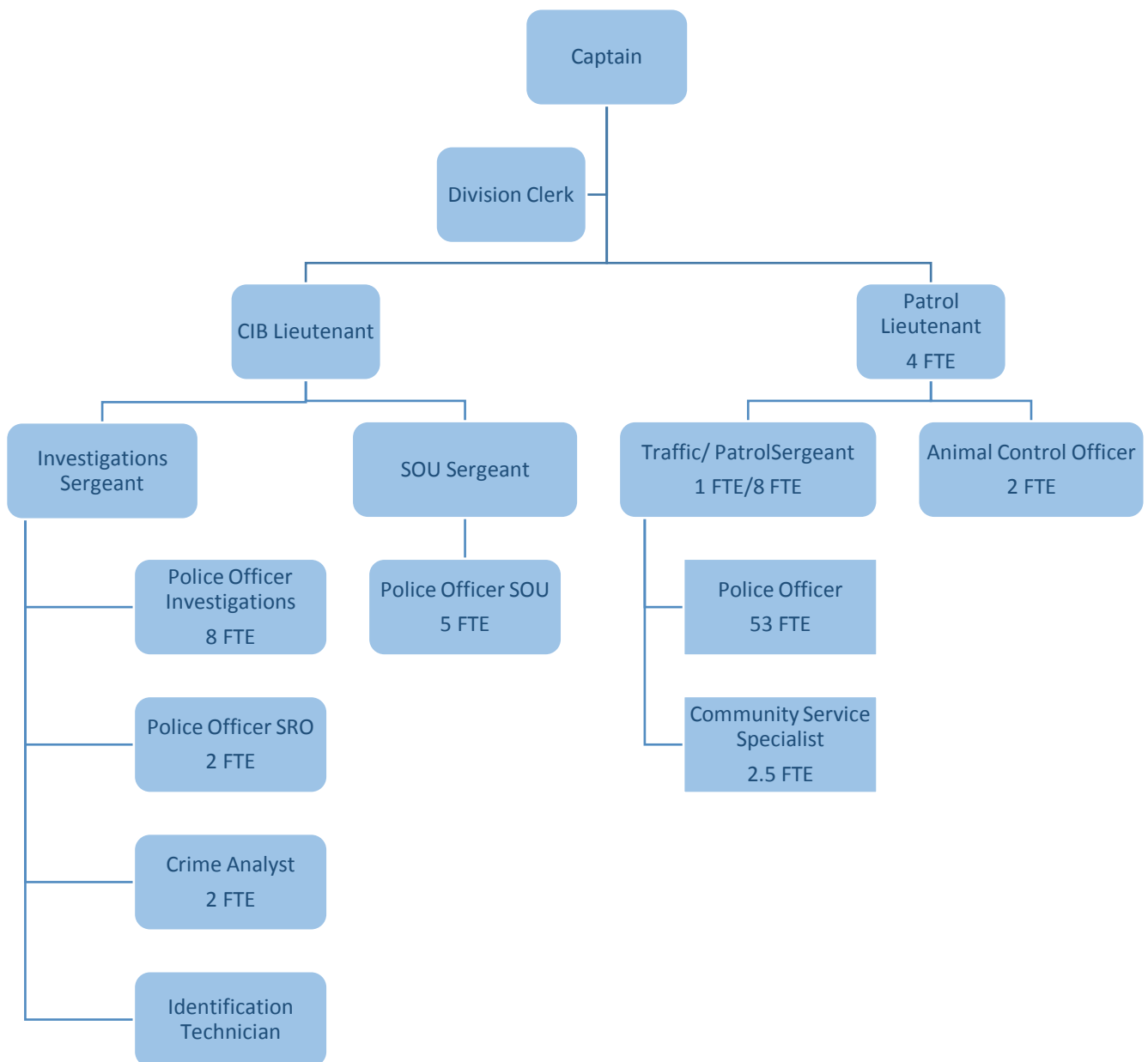
Organization Chart

DEPARTMENT MANAGEMENT

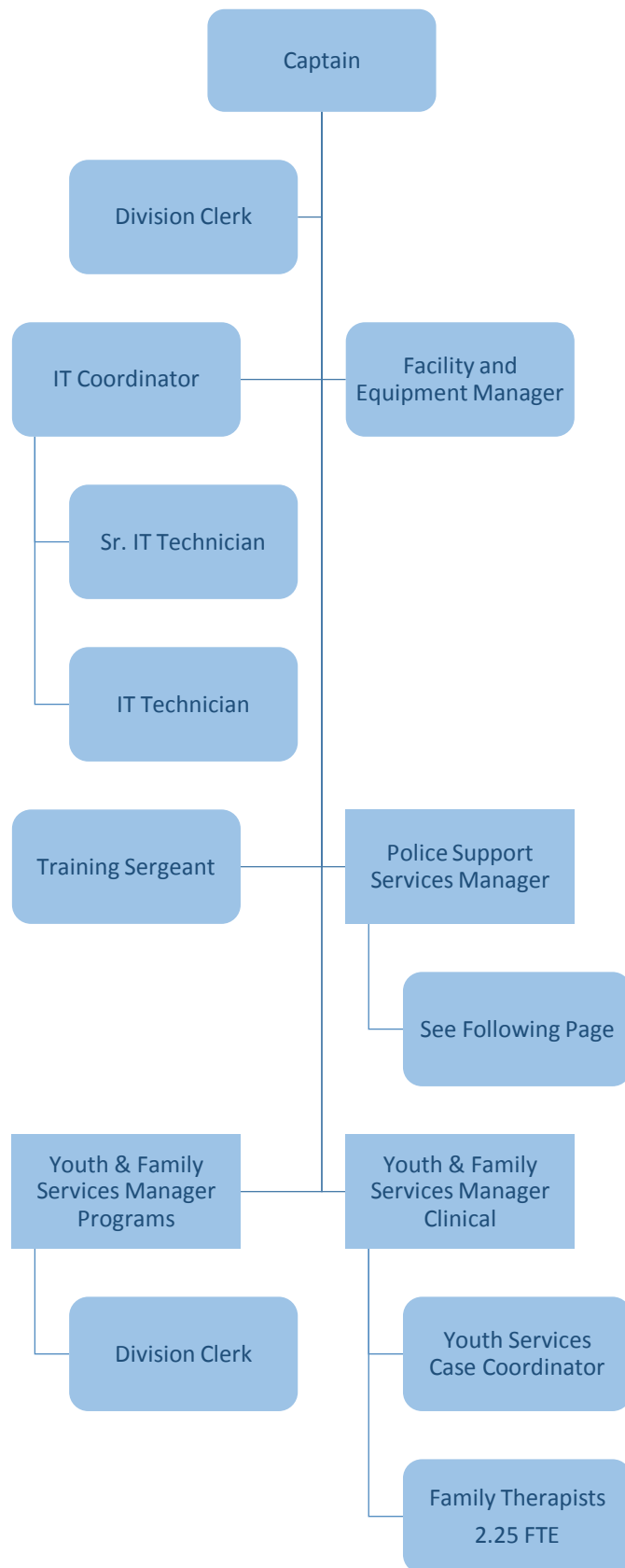


The department's top management is responsible for over 135 employees and a budget of nearly 32 million dollars. The three sworn positions reporting directly to the Chief are two Captains who are responsible for all the day-to-day operations involving the department and one Sergeant, who reports directly to the Chief due to the sometimes sensitive nature of professional standards investigations and reviews.

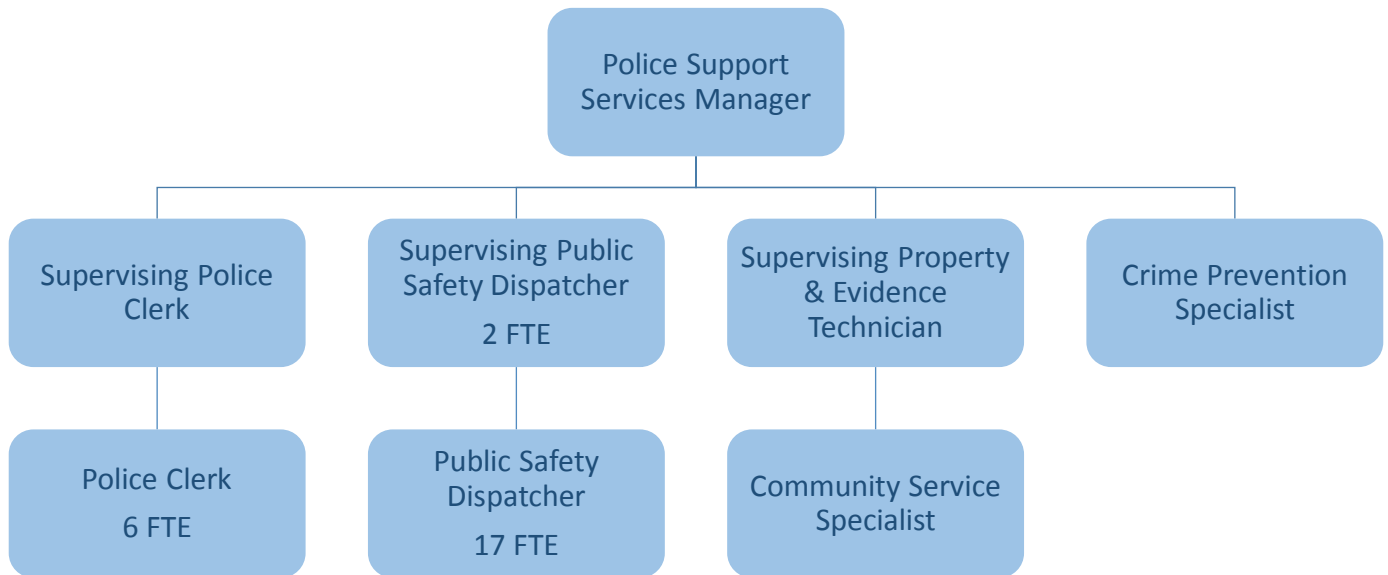
OPERATIONS



SUPPORT SERVICES



POLICE SUPPORT SERVICES
(From Preceding Page)



LPD Management



***Standing L-R: Lt. John Hurd, Lt. Joe Draghi, Lt. Erin Cole, Lt. Mike Trudeau, Lt. Josh Ratcliffe.
Seated L-R: Captain Matt Sarsfield, Chief Michael Harris, Captain Jeremy Young***



***Robin Morris
Business Services Manager***



***Rhonda Bishop
Facility and Equipment Manager***



***Greg Park
IT Coordinator***

Professional Standards Unit

OVERVIEW AND PURPOSE

The Professional Standards Unit is responsible for investigating and tracking complaint investigations based on citizens' complaints, as well as internally generated complaints. The unit is also responsible for conducting audits; officer involved shooting investigations, and other critical incident or threshold incident investigations.

COMPLAINTS

Personnel complaints are defined as any allegation of misconduct or improper job performance against any department employee that, if true, would constitute a violation of federal, state or local law, department policy, or rule; and, cannot be resolved informally by a supervisor to the complainant's satisfaction. Personnel complaints are formally investigated and receive a disposition. Personnel complaints may be generated internally or by the public.

In 2015, there were a total of 12 personnel complaints. 9 of those complaints were external (citizen) complaints, while 3 of those were internally generated investigations.

Complaints or allegations may fall into one or more categories and include (with number of allegations):

- Attitude - 4
- Conduct - 2
- Force - 2
- Law - 2
- Policy/procedure - 3
- Racial - 0
- Service - 1

The findings or outcomes of all investigations (disposition) of a personnel complaint include (with number of dispositions):

- Sustained - When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct. 2
- Not Sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the employee.
- Exonerated - When the investigation discloses that the alleged act occurred, but that

the act was justified, lawful, and proper. 1

- **Unfounded** -When the investigation discloses that the alleged act(s) did not occur or did not involve department personnel. Complaints which are determined to be frivolous will fall within the classification of unfounded (Penal Code 832.5(c)). 9
- **Closed (Special Circumstances)** - When an employee, who is the subject of an internal affairs investigation, resigns his/her employment prior to the completion of the investigation, the Chief of Police may designate the investigation closed. The file will be retained pursuant to current law and City of Livermore policy.

*****Note: Some citizens made more than one allegation or complained about more than one officer in each investigation.**

2015 COMPLAINT STATISTICS

2015 Police Contacts	Total
Total calls for service	56,651
Total adult and juvenile arrests	2,212
Total Traffic citations	4,982
Documented commendations	16
Use of force	50
Use of force complaints	2

OTHER INVESTIGATIONS

7 officer firearm discharge investigations were conducted. All 7 of the firearm discharge investigations involved the shooting of or at an animal (6 deer & 1 mountain lion) and had findings of within policy.

Force Options Unit

OVERVIEW AND PURPOSE

The array of force options available to police officers necessitates continuous training in order to assure that the force option is appropriate for the situation. Force option training covers a wide array of topics, including incident de-escalation, ground defense, multiple officer tactics, and response to calls involving persons with developmental disabilities. Officers also receive on-duty decision-making training using reality-based training scenarios.

ACTIVITIES

In 2015, officers were provided with specialized firearms training from department firearms instructors. This included a basic patrol rifle course that qualified new officers to use a patrol rifle in the field. The defensive tactics trainers conducted both roll call and advanced officer training in a wide array of topics, including, but not limited to, ground defense, multiple officer tactics, and response to calls involving persons with developmental disabilities. Officers received on duty decision making training from the Reality Based Training Branch. Tactics instructors trained Officers to use department less lethal equipment.

The Force Options Unit also provided training related to patrol officers' response to calls involving adults and juveniles with developmental disabilities, focusing on police interactions with persons with ASD (autism spectrum disorder). The intent of the training was to educate officers about ASD, give officers the tools to effectively handle related calls for service, and minimize the potential for physical/emotional harm to persons with ASD during police interactions.

LPD officers and sergeants were provided with the tools to recognize, and intervene in, inappropriate or unlawful uses of force by other officers. A mixture of lecture and scenario based methods were used to meet the training objective.

Patrol

OVERVIEW

Patrol officers are responsible for the various calls for service that are dispatched within their assigned area. Additionally, they conduct routine patrol looking for potential crimes, hazards, and other potential problems. They also conduct traffic enforcement in their patrol efforts. Our officers work to develop relationships within their assigned patrol areas and strive to get to know the community members who live and work within their assigned areas.

Patrol staffing includes officers with specialized skills such as K-9 handlers, Field Training Officers, Crisis Negotiation Team members, Range and Defensive Tactics instructors, SWAT team members, Investigators, and Traffic Enforcement officers.

AREA COMMAND & PERSONNEL

In early 2015 the Department implemented an Area Command model of policing in an effort to expand our community policing efforts. By implementing Area Command policing, we more closely aligned our organizational management, structure, personnel, and information systems to support community partnerships and proactive problem solving.

The goals of Area Command policing are:

- Increase police/citizen engagement and strengthen relationships with the community
- Increase autonomy and professional responsibility for our staff
- Increase accountability for the overall management of the Areas
- Improve quality of life for our residents

AREA WATCH COMMANDERS



Lt. John Hurd Patrol Team A



Lt. Erin Cole Patrol Team A

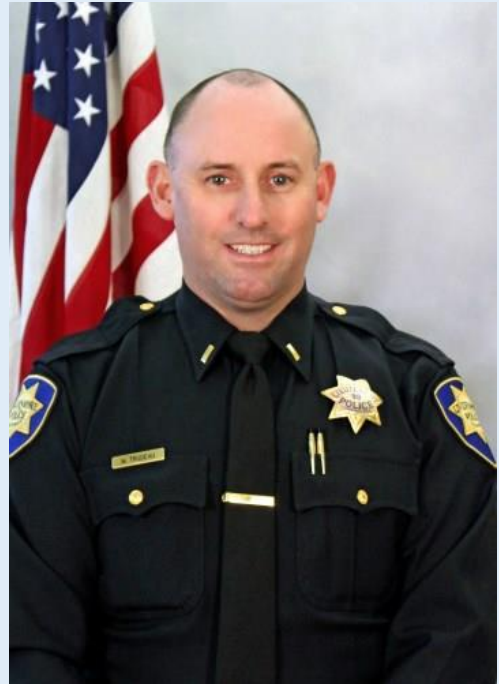
To implement the Area Command model, the City was divided into three geographic areas that are larger than our previous police beats. Patrol personnel are now assigned to patrol one of the geographic areas known as “Areas” for an extended period of time so they can build longer lasting and more effective relationships with the community. By being assigned to an Area for a long period of time, our staff can respond proactively to the unique issues that occur within each area.

Each of the three Areas has one Patrol Lieutenant as an Area Commander. The Area Commander is responsible for developing key relationships and understanding the issues and concerns unique to their Area. This includes being accountable for developing strategies and directing resources to solve problems within their assigned Area. Each of the eight patrol Sergeants has also been assigned an Area. A fourth Patrol Lieutenant has been assigned to the Downtown and is also responsible for all Special Events that occur in Livermore.

The three Areas have been identified as *Northwest*, *Northeast*, and *South* and are further broken down to “sub areas” or neighborhoods. There are eight neighborhoods in the *Northeast* and *South* Areas, and there are seven sub areas in the *Northwest* Area. Each patrol officer is assigned a neighborhood to adopt as their own and to take ownership. While the officers work the day to day calls for service in their Areas, they also concentrate on quality of life issues in their assigned neighborhood and work to develop relationships with the residents and businesses located within their neighborhood.

Our Patrol staffing is divided into two teams. Each team works for four 11-hour days and then has four days off while the other team is working. Each patrol team has two Lieutenants, four

AREA WATCH COMMANDERS



Lt. Mike Trudeau Patrol Team B



Lt. Joe Draghi Patrol Team B

Sergeants, and twenty-three officers assigned to cover each day. Our uniformed Patrol staff is deployed in marked black and white patrol vehicles on one of four shifts: dayshift, early swing shift, late swing shift, and midnight shift to ensure the best possible staffing levels during peak times of calls for service.

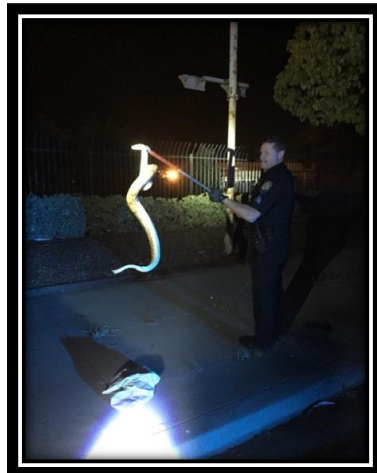
To determine which Area your home or business is located in, who Area Commanders are, and the officers assigned to each sub area, see the Department's website at:

www.cityoflivermore.net/citygov/police/area_command/default.htm

Patrol can consist of everything from driving around for hours in this...



...to surprises like this!



Traffic Unit

OVERVIEW AND PURPOSE

The Traffic Unit is tasked with increasing traffic safety in the community. This is achieved by conducting education and enforcement activities related to city-wide traffic and parking issues. The Traffic Unit collaborates with the City of Livermore's Engineering department, allied law enforcement agencies, local schools, businesses, and the community. The Traffic Unit provides daily traffic enforcement to the roadways in the City of Livermore and investigates all serious injury and fatal collisions in the city. Education comes in the form of programs such as Every 15 Minutes, Bicycle Diversion classes, High School Seatbelt Challenge, High School Traffic Safety presentations, and car seat safety classes and checkups.

The Traffic Unit is managed by a Lieutenant, with direct supervision of day to day operations provided by a Sergeant. The Traffic Unit consists of one Collision Investigator, three Motor Officers, one Traffic Education Officer, one Community Service Specialist, and one Division Clerk.



Motor Officer Keith Pini



CSSs Joanna Johnson and Amy Martin

ACTIVITY AND ACCOMPLISHMENTS

The traffic Unit participated in multiple programs designed to make the roadways safer, including Combined Intensive Traffic Enforcement (CITE), Commercial Officers of Southern Alameda County (COSAC), and the Avoid the 21 Program.

The CITE Team

The CITE Team was formed in 2001 and is comprised of law enforcement officers from the Livermore Police Department, Pleasanton Police Department, Dublin Police Department and

the California Highway Patrol Dublin office. Motor Officer Justin Lash from the LPD manages the CITE Team.

The CITE Team's function is to provide each agency with a larger number of officers to enforce traffic laws in problematic areas for each city. The team focuses on speed, tailgating, unsafe lane changes, and other violations that cause traffic collisions. The goal of the team is to reduce traffic collisions caused by aggressive drivers.

Once a month, the team is deployed to a "host city." The "host city" identifies an area needing or requiring enforcement. The team will deploy to that particular area by "saturation" type enforcement for several hours. The goal is to reduce the number of collisions throughout Livermore, Pleasanton, Dublin, I580, and the county roadways.

COSAC

The Traffic Unit commercial officers work within COSAC to set up random inspection checkpoints every two weeks in alternating cities throughout Alameda County. The inspections are for commercial vehicles. The objectives of the inspections are to gain maximum compliance with the safety requirements in order to minimize equipment failure, traffic collisions, and damage to highways. The Traffic Unit hosts the inspection 3 to 4 times per year with up to 18 inspection officers on site.

The Livermore I580 corridor is fortunate to have two commercial inspection facilities managed by the California Highway Patrol. The inspection facilities serve as a "Stop point" to locate out of compliance commercial vehicles. A commercial vehicle found to have serious violations will be taken out of service. Removing unsafe vehicles from the roadway reduces the risk of collisions due to component failures such as steering, suspension, or where frame or brake failure is imminent. In addition, some vehicles are out of compliance due to excessive weight. A vehicle overweight takes much longer to stop and increases stress on a vehicle. Some drivers intentionally bypass the scales to avoid detection due to the fact their vehicles are overweight.



Overweight 800 LBS.



Rebar gouging street. 7,700 LBS overweight

The Traffic Unit has specially trained commercial enforcement officers that patrol, locate, and inspect commercial vehicles. The officers were trained by the California Highway Patrol and hold the title of Mobile Road Enforcement or M.R.E. Traffic officers will escort the suspected overweight vehicles to the scales. A vehicle found to be out of compliance will be cited and many times taken out of service. The overweight vehicles will be required to off load the excess weight before being allowed to continue their route.

Avoid the 21

Many law enforcement agencies take part in campaigns against drinking and drugged drivers. Avoid the 13, Avoid the 21, and Avoid the 23 are local Bay Area campaigns. The Livermore Police Department is a member of the Avoid the 21. Together, the agencies present a solid wall of 6,700 officers from 60 police departments in Santa Clara Valley, Alameda County, and on the Peninsula.

The Traffic Unit conducts sobriety checkpoints and assists the California Highway Patrol with saturation Strike Teams that flood the freeways looking for drivers under the influence. In addition, the department forms special teams to specifically work the DUI campaigns held throughout the year.



Standing: Justin Lash, Keith Pini, Traci Rebiejo, Joanna Johnson, Dot Mathues, Joe Nguyen Seated: John Hurd, Keith Tse

Animal Control Unit

OVERVIEW AND PURPOSE



Animal Control Officers Lori Rueppel & Kathy Holmes

The Animal Control Unit (AC) is responsible for enforcing local ordinances and state laws regarding animals. AC handles calls for enforcement, animal rescue and public health and safety. For example, they investigate reports of animal cruelty, animal hoarding and animals locked in hot cars. The unit also assists police officers by securing dogs during warrant searches and taking animals into their custody when owners are arrested or deceased. They also control vicious dogs, quarantine suspected rabid animals and respond to reports of dangerous wildlife, including rattlesnakes and mountain lions.

AC rescues stray dogs, injured wildlife, and loose livestock. The unit also provides medical attention to domestic animals and transports injured wildlife to the wildlife hospital. Animal Control participates in the High School Career Days, Disaster Preparedness fair, the Citizens Police Academy, presentations at the Community Center and provides training for dispatchers and LARPD.

PERSONNEL

The Animal Control Unit is staffed by one full time officer and a half-time officer and is supervised by a Police Lieutenant. AC officers are certified in chemical immobilization of animals, field euthanasia, disaster preparedness and animal and human first aid. AC officers bring a wide variety of skills to the Unit, including search and rescue training as well as veterinary experience and large animal handling expertise.

ACTIVITY AND ACCOMPLISHMENTS

AC handled 3,296 calls for service in 2015. This included reuniting over 65 dogs with their owners and placing 16 vicious dog restrictions. The Animal Control Unit also responded to a complaint of 5 dogs living in deplorable conditions. We were able to improve the living conditions for the animals and transfer two of the dogs to new homes.



Hummingbird revived and set free

Investigations

OVERVIEW AND PURPOSE

The Livermore Police Department's Criminal Investigations Bureau (CIB) is responsible for the investigation of all crimes that occur within the City of Livermore's jurisdiction that exceed the capabilities of the patrol division or are forwarded from outside agencies. These cases include murder, rape, robbery, aggravated assaults, sexual assaults, arson, juvenile crimes including all reports of child abuse or neglect, and missing persons, to name a few. Also investigated are all death cases where the cause and/or manner of death is unknown or the circumstances surrounding the death appear suspicious. CIB also investigates property crimes such as burglary, grand theft, vehicle theft, high tech crimes, embezzlement, and identity theft.

PERSONNEL

CIB is managed by a Lieutenant. Direct supervision of day to day operations is provided by a sergeant.

Members of CIB are assigned to work regular business hours, Monday through Friday. Detectives are "on call" during off duty hours. In the event of a major crime during CIB off-duty hours, a minimum of two detectives and a supervisor will respond immediately. More than two detectives are often required to manage a major criminal investigation.

Position	Number
Lieutenant	1
Sergeant	1
Detective – Sex Crimes/Juvenile Crimes	2
Detective – Crimes Against Persons	2
Detective – Property Crimes	2
Detective – High Tech Crimes/Forensics	1
Crime Analyst	2
School Resource Officer	2

ACTIVITY AND ACCOMPLISHMENTS

Key CIB statistics during the 2015 calendar year are presented in the table to the right.

Please see the School Resource Officer section for additional information.

Activity	Total
Primary Cases Investigated	280
Call Outs (off duty but on call)	28
Search Warrants Served	45
Arrests	27

Examples of some of the significant or high profile cases that CIB successfully investigated in 2015:

- Serial arsonist responsible for five fires in the Livermore area; suspect arrested
- Double homicide that occurred in March of 2015 during an attempted robbery; suspect arrested and awaiting trial for murder
- Double shooting during a drug transaction in May of 2015 that left one victim dead, the other seriously wounded; suspect later committed suicide during arrest warrant service
- Armed takeover robbery of a cell phone retail store; suspect arrested and awaiting trial
- Bank robbery in July of 2015; suspect arrested and awaiting trial



*Top row: Taylor Burruss, Sean Mariconi, Dan Cabral, Tony Esquivel
Middle row: Keith Graves, Kevin Santin, Cindy Moore, Kevin Reynolds, Ernie Gumban, Craig Giacometti
Seated: Glen Robbins, Gena Steward, Josh Ratcliffe, LisaJoy Calegari, Sherri Plamondon*

School Resource Officers

OVERVIEW AND PURPOSE

The School Resource Officer (SRO) program addresses juvenile crime and safety concerns in local schools by placing a police officer on campus, where they are accessible to both school administrators and students alike. At the schools, SROs commonly handle situations involving fights, theft, criminal bullying, truancy, psychiatric detentions, identification of gang members, and school policy violations. SROs provide schools with ongoing updates on gang and drug trends, Child Protective Services (CPS), campus safety concerns, and other general



Officer Brian Sleeper

information as necessary. SROs attend the schools' large sporting events and dances to ensure the safety of the participants, as well as attend a wide array of youth-focused meetings and maintain close working relationships with other juvenile related programs within the Tri-Valley area.

By working with gang and K-9 officers to conduct drug "sniffs" in the parking lot, locker rooms, and classrooms, they coordinate efforts to reduce drugs and violence on campus. SROs also make recommendations for dispositions on juvenile arrests and determine whether a particular case should be sent to juvenile probation or referred to diversion/counseling through the Horizons Program. They have a close working relationship with Horizons Family Counseling, Juvenile Court and Probation, Axis Health, as well as SROs from the surrounding Tracy, Dublin, and Pleasanton Police Departments.

PERSONNEL

The LPD currently has two SROs; one is assigned to each of Livermore's public high schools and, together, they share responsibility for the continuation high school as well as handling more serious offenses at the middle and elementary schools. They are routinely used as a resource within the school district for questions related to CPS, juvenile law, substance abuse, and school safety. SRO duties are currently split between spending time at the schools and investigating complaints of child abuse/neglect as well as missing or runaway juveniles. In addition, they also act as a liaison between patrol officers and the schools.

ACTIVITY AND ACCOMPLISHMENTS

In 2015, the SROs expanded their ongoing education program in the high schools to include all the middle schools as well as the Livermore Valley Charter Schools. The SROs presented numerous lectures to students, school administrators, and faculty within the school district on sexual battery, bullying, mandatory reporting requirements, dealing with students who are suicidal, gang trends, and drug abuse. The SROs collaborated with Computer Forensic Expert Detective Craig Giacometti to present Cyber Safety presentations to the students of all Livermore Valley Joint Unified School District 9th grade students. SROs presented several topics to both the Granada High and Livermore High “FIT” (freshman in transition) classes and also worked with Horizons Family Counseling to present The Parent Project®, a program aimed at changing destructive adolescent behavior in troubled youth and repairing their relationship with their families.



Officer Jennifer Rios

Crime Scene Unit

OVERVIEW AND PURPOSE

Forensic science or criminalistics is the application of various sciences to answer questions relating to examination and comparison of biological evidence, trace evidence, impression evidence (such as fingerprints, footwear impressions, and tire tracks), ballistics and firearm examinations, as well as other evidence to support criminal investigations. For decades, forensic science has produced valuable evidence that has contributed to the successful prosecution and conviction of criminals as well as the exoneration of innocent people.



Gena Steward
Police Identification Technician

The Livermore Police Department operates the only crime laboratory in the Livermore Valley. It includes a wide array of equipment, including several unique capabilities such as four alternate light sources that are used to locate biological evidence. The unit has distinguished itself in the past by assisting other law enforcement agencies that have requested support such as the California Highway Patrol, Federal Bureau of Investigation, neighboring police departments).

PERSONNEL

The Crime Scene Unit is coordinated by a Police Identification Technician. A certified fingerprint examiner, she is one of only 10 operating in the Alameda County law enforcement community. Forensic investigations are conducted by ten Crime Scene Technicians (CSTs) assigned to the unit. Each technician is certified after receiving a minimum of eighty hours of forensic science training, followed by yearly update training sessions to maintain certification. The CSTs routinely examine crime scenes ranging from burglaries to murders as they gather and prepare evidence for criminal investigations.



CST Training with the Total Station surveyor tool

ACTIVITY AND ACCOMPLISHMENTS

Many crimes have been solved after examination of latent fingerprints and input of those fingerprints through the California Department of Justice Automated Latent Print System housed at the Livermore Police Department.

Throughout the past year, work continued on the investigation of several cold cases. The cold cases included DNA-based analyses. The Livermore Police Department continuously uploads profiles into the Combined DNA Index System (CODIS). The uploads have resulted in a 100% hit rate for 2016 and helped solve numerous crimes to include murders, robberies and burglaries. DNA is just one more tool in our Forensic arsenal.



Kevin Little, Lisa Little, Gena Steward, Joanna Johnson, Nicole Aguon, Christy Boyes, Stephanie Morris, Craig Giacometti

East County Tactical Team



OVERVIEW AND PURPOSE

Our East County Tactical Team (ECTT) is a regional team consisting of men and women from the Livermore and Pleasanton police departments. ECTT consists of three units: SWAT (Special Weapons and Tactics) Team, Sniper Team and Crisis Negotiations/Tactical Dispatch Team. In 2015, the ECTT was activated six times.

The goal of the Sniper Team is to assist in bringing about the safe and peaceful resolution of critical incidents through stealth, tactics and skill. The team provides real-time intelligence and protective over watch for all on scene personnel, both civilian and law enforcement. The team consists of one sergeant and five members. The team trains approximately 20 hours per month and participates in various regional training exercises annually.

The Crisis Negotiators and Tactical Dispatchers are a key component of our Tactical Operations Team. The goal of Negotiators is a peaceful resolution of a critical incident through communications with suspects. Tactical dispatchers record all aspects of the critical incident, research data and provide intelligence to team members and leadership. This unit consists of 14 members who train together once per month and minimally twice per year with the entire tactical operations team.

PERSONNEL

There are 21 members on the SWAT team including two Tactical Emergency Medicine Specialists. These two individuals are physicians who generously donate their time. The team trains approximately 20 hours per month and participates in various regional training exercises annually. The team can be called out at any time and can respond to pre-planned and unplanned rapidly evolving critical incidents requiring advanced training and equipment within the Livermore and Pleasanton communities.



Another day at the office for ECTT members

K-9 Unit

OVERVIEW AND PURPOSE

The Canine Program was established to augment police services to the community. Highly skilled and trained teams of handlers and canines have evolved from the program and are used to supplement police and tactical operations. The canines are used to locate individuals, contraband, and to apprehend dangerous criminal offenders. They can do the work of a team of officers in half the time. The use of canines enhances law enforcement to fight crime and provides protection for officers and the community. Besides police work, the dogs also make public appearances with their handlers at schools and educational events for children and high school students.

PERSONNEL

The K-9 unit is supervised by Sgt. Keith Graves. Currently the K-9 Unit has three German Shepherds named Finn (handled by Detective Grajeda), Scout (handled by Officer Chris Thompson) and Bugsy (handled by Officer Audrey Thompson). All of the dogs were born in Europe. They are primarily responsible for tactical operations to track and locate criminals, crowd control, and apprehension of criminals fleeing that could be a potential risk to officers and the public. All three K-9's are trained in drug detection.

The canine handlers and their dogs have to go through rigorous training to meet the strict standards of police and K-9 work. The dogs and handlers are required to complete a one-month training course followed by specialized training in narcotics detection, tracking, and apprehension of suspects. The handlers and the dogs train minimally twenty hours a month with a professional trainer. In addition to these courses and the twenty hours per month, the dog and their handler attend monthly training programs to stay certified in their specialized fields of police work. When the dogs are not working, they stay with their handler at their homes and eventually will retire as the family pet.



Officer Audrey Thompson and Bugsy

Helping put a bite on crime...



Scout & Chris Thompson, Al Grajeda & Finn, Audrey Thompson & Bugsy



Just practicing!



Finn – Honorary CPA Class 28 Facilitator

Special Operations Unit

OVERVIEW AND PURPOSE

The Livermore Police Department Special Operations Unit (SOU) primarily investigates crimes involving illegal drugs and criminal street gangs. SOU detectives work closely with local, state, and federal law enforcement agencies in their ongoing efforts to try and curb drug and gang related crimes from becoming prevalent. The members of SOU will also assist Livermore Police Department's Criminal Investigations Bureau with search warrants and arrest warrants on an as needed basis.

The unit is comprised of three to four detectives and one working sergeant.

ACTIVITY AND ACCOMPLISHMENTS

SOU receives investigative leads in forms such as community contacts, calls from concerned citizens, enforcement/intelligence activity from officers within LPD, information from outside agencies, and proactive enforcement by the members of SOU.

The three cases listed below are examples of exemplary work performed by the Special Operations Unit in 2015:

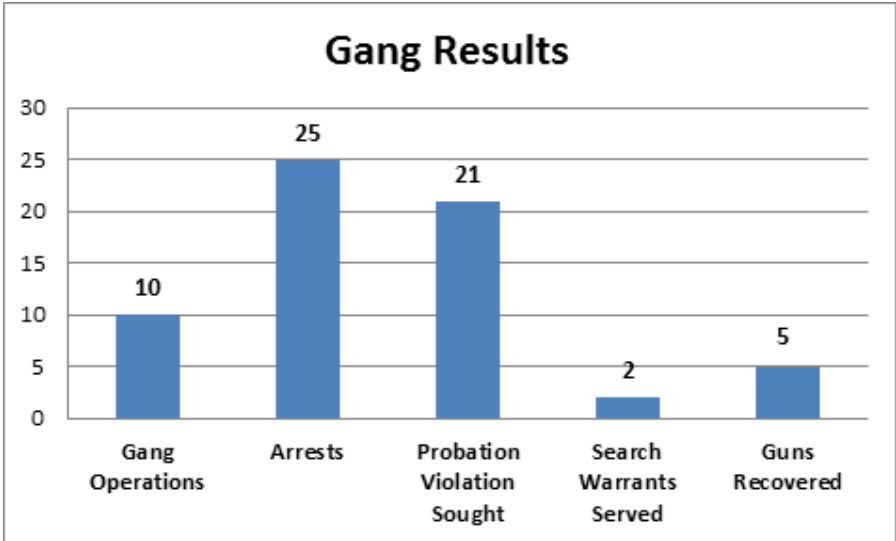
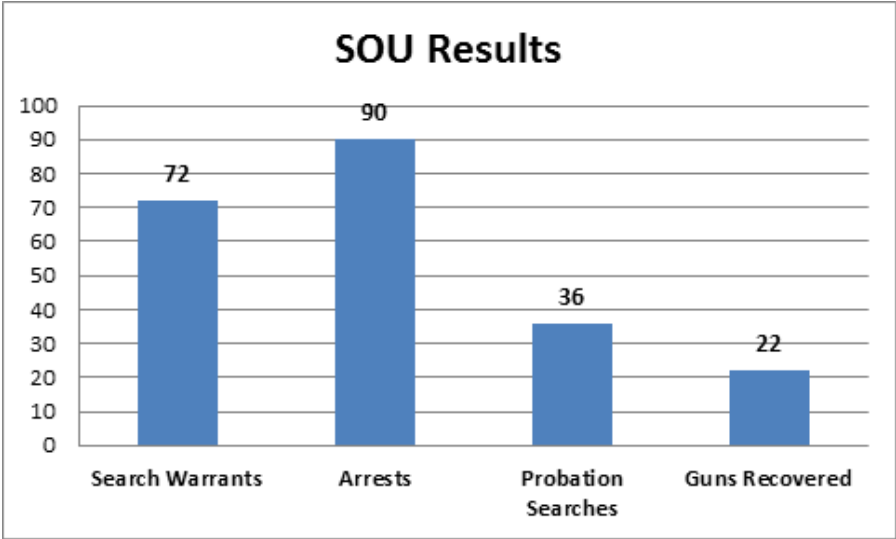
During a collaborative effort with SOU and the Drug Enforcement Agency (DEA), DEA agents were able to complete an investigation and identify/arrest a suspect who was in possession of over fifty-five pounds of methamphetamine from the Central Valley.

SOU developed information about ongoing tensions between two rival gangs. As a result, the detectives from SOU and officers from the gang unit developed intelligence about gang members believed to be in possession of weapons. Based on this intelligence, they conducted probation/parole searches and served search warrants at the gang members' houses which resulted in the recovery of at least six guns and several other weapons.

Detectives from SOU conducted an investigation into a subject who was living across from a Middle School and selling illegal drugs. During the service of the search warrant, they located and recovered evidence that the subject was using highly volatile chemicals to manufacture the illegal drugs. They also located a firearm and further evidence of illegal drug sales. The suspect was arrested at his residence.

In addition to these examples, SOU conducted surveillance and assisted in the apprehension of two murder suspects, a suspect who shot at an inhabited dwelling, and they made the arrest of two other suspects as they were fleeing the area of a shooting that had just occurred.

The statistics below are from the activity initiated by SOU. All numbers are approximate and cover activity for both organized operations and for work the gang officers have done while working patrol, but in accordance with their supplemental assignment.



Reserve Unit

OVERVIEW AND PURPOSE

The Livermore Police Department's (LPD) Reserve Officer Program is comprised of professionals who serve their community in ways that exceed typical volunteer opportunities. These commissioned officers possess, at a minimum, California Peace Officer Standards and Training (POST) level-II certifications, and volunteer more than sixteen hours per month as sworn Police Officers. They keep their skills current through ongoing training including firearms proficiency, defensive tactics, and patrol procedures. While on duty, they maintain the same authority as full-time officers. They assist their full-time counterparts in day-to-day law enforcement duties, to include patrol cover officer support, prisoner transport, community outreach during events, and other special assignments. Reserve Officers enjoy the best of both worlds: the ability to maintain a chosen career, and provide community service by contributing to the safety and efficiency of the City of Livermore, fellow officers, and the Livermore Police Department.

PERSONNEL

The Livermore Police Department Reserve Unit has no authorized size limit. The Reserve Unit is overseen by one Lieutenant and one sergeant. There are six volunteer Reserve Officers in the unit.

ACTIVITY AND ACCOMPLISHMENTS

In 2015, the Reserve Unit contributed 1,784 hours to the LPD and the City of Livermore. This included 1,240 patrol hours. The Reserve Unit also contributed to a number of special events, and participated in special training, including Urban Shield, public presentations, DUI check points, Tip-a-Cop fundraisers for the Special Olympics, the Holiday Giving Tree, Stuff-a-Cruiser, Shop-with-a-Cop, DEA drug take back program, Avoid the 21 Campaigns, Crisis Negotiations Team support, Rodeo weekend, the Independence Day Celebration, the Trick or Treat Trail, Force Options unit support, GLOCK Armorer certification, Patrol Rifle and Less-Lethal Shotgun training, Field Officer Training (FTO) certification, CLETS training, Blue Courage Training, reality based training, citizen ride-alongs, Court appearances, and much more.

For information about the Livermore Police Department's Reserve Officer Program call the Livermore Police Department at 925-371-4752.



Back row: Don Swanson, John Carey, Sgt. Jim Horton, Michael Johnson, Carl Woodward, Front row: Ty Oto, and Sheryl Long



Explorers

OVERVIEW AND PURPOSE

Law Enforcement Exploring is a worksite-based program for young people who have either completed the eighth grade and are 14 years old or who are between 15 and 21 years old. Law Enforcement Explorer posts provide programs for youth who are interested in careers in the field of law enforcement. Exploring offers experiential learning and insight with lots of fun-filled, hands-on activities that promote the growth and development of adolescent youth.



Back row: Justin Lash, Mike Brunicardi, Zach Chadwick, Andrew Watson, Jeffery Lutzinger, Chief Michael Harris, Ryker Johnson, Ryan Lewis, Courtney Campbell, John Reynolds. Front row: Amerra Kesterson, Allison Popovits, Lupita Cruz, Alexis Clappin, Micaela Gallegos, Madhangi Chandramouli, Joseph Hurtado, Jenna Bain Joanna Johnson

To achieve the objectives of Law Enforcement Exploring, Explorers have regular meetings with law enforcement representatives, who provide Explorers with training and practical hands-on activities. Another experiential aspect of Exploring is the Ride-Along program. At the discretion and direction of LPD, Explorers can observe firsthand patrol operations and community policing.

Exploring provides the law enforcement profession an opportunity to invest in its own future through constructive relationships with young adults contemplating a career in the field of criminal justice.

Explorers meet twice a month for two hours, providing the Explorers with a total of 48 training hours each year. In addition to monthly training, Explorers are encouraged to participate in ride-a-longs, and community events. During 2015, the number of participants fluctuated from 10 to 20 Explorers.

PERSONNEL

The Explorer Post is administered by an Explorer Coordinator and five Explorer Advisors. These advisors are police officers and non-sworn employees who operate the program in addition to their regular duties.

ACTIVITY AND ACCOMPLISHMENTS

Some of the events and training in which the Explorers participated during 2015 were:

- Annual Livermore Wine Festival
- Central Valley Law Enforcement Competition in Manteca, CA
- California Highway Patrol Explorer Competition
- California Highway Patrol 6-Day Live-In Explorer Academy
- Active shooter role play at Amador High School
- Alcoholic Beverage Control Decoy Operations
- California Police Officer's Association Run to Remember
- Livermore Christmas Tree Lighting Parade



Citizens Police Academy

OVERVIEW AND PURPOSE

The goal of the Citizen's Police Academy is to encourage community involvement, build partnerships with the community and to allow transparency into the operations of the Livermore Police Department's day to day operations. Other goals of the class include building positive relationships between the community and our law enforcement professional and alleviate any questions or misunderstandings the community may have about the Livermore Police Department.

The program also provides a forum for police-community interaction to help identify community needs and concerns. Participants are provided both classroom and interactive instruction.

The curriculum is very similar to the traditional police academy where students are provided candid insights to all facets of the department and its operations. Each week, a topic is taught by a department employee that includes patrol procedures, officer safety, use of force, ethics, communications, animal control, crime scene investigations, crime prevention, narcotics, gangs, and a full day of a SWAT and firearms demonstration. Each student is also provided a ride-a-long with a patrol officer and sit-a-long in the Communications Center, as well as an opportunity to tour the Santa Rita Jail Facility.

Each graduate of the program will be recognized as an ambassador of the department and is invited to become a member of the Citizen's Police Academy Alumni Association, which provides opportunities to volunteer and participate in police and community functions.

The Livermore Police Department Citizen's Police Academy (CPA) is a 17 -week no-cost course offered to our local community. Participants must be 18 years of age and have no criminal convictions within three years of their application.

PERSONNEL

The CPA is coordinated by a department staff member and two volunteers. The class facilitator is also a member of the departmental staff.



CPA Class 28 – Graduated December, 2015



CPA Class Range Day

Crime Statistics

	2014	2015
Homicide	0	3
Rape	11	20
Robbery	31	43
Aggravated Assault	199	167
Burglary	269	255
Larceny	1063	1596
Auto Theft	170	262
TOTAL	1743	2346

Traditional Uniform Crime Reporting (UCR) guidelines track eight “Index Crimes,” known also as Part 1 crimes. The UCR system includes crimes that are most likely to be reported to the police and to occur with sufficient frequency to provide an adequate basis for comparison.

Livermore’s Part I crimes (excluding arson) increased 35% in 2015 when compared with 2014. As the numbers above show, there were increases in the categories of homicide, rape, robbery, larceny and auto theft. There was a decrease in the categories of

aggravated assault and burglary. While rape increased from 11 to 20, or 81.8%, it should be noted that the UCR definition of rape was changed from previous years to include additional crime types that in previous years would not have been counted. Most notable were the increases in larceny and auto theft. Larceny increased from 1063 to 1596 or 50.1% and auto thefts increased from 170 to 262 or 54.1%.

The rise in property crime is not specific to Livermore and is a challenge facing much of California including our neighboring Tri-Valley cities.

Determining the exact causes of increases in crime is difficult and requires scientific study; however, many in the law enforcement community suspect Proposition 47 may have had an impact. Proposition 47, enacted in 2015, changed many drug possession and theft crimes from felonies to misdemeanors. In addition to reducing the amount of time a person spends in jail for committing these types of crimes, many persons previously convicted of felony crimes were released from jail and/or prison. As a result, many persons who were in custody in 2014 are on the street and could be responsible for the increase in crime we are seeing in 2015. It should be noted that there are those in the Criminal Justice field with differing views about the impacts of Prop 47.

We continue to do our best to reduce property crime in Livermore. We are using predictive policing software to more effectively deploy personnel. We are expanding our neighborhood watch groups and volunteer patrol program. We are increasing public education via Crime Prevention Unit and social media. We are in the process of adding several automated license plate readers and we are increasing focused enforcement in select areas.

Information Technology

OVERVIEW AND PURPOSE

The Information Technology Division is responsible for the daily operations and support of the Department's public safety technology systems. The IT group is responsible for supporting more than 450 pieces of equipment and related software.

The Department's systems consist of a 9-1-1 Computer Aided Dispatch, telephones, computers and servers, patrol car mobile systems, document imaging/records management and Command Vehicle/EOC readiness, among others. These systems are spread across a number of City facilities including the Police Department, Downtown Office, Outlet Mall Police Office, off site property storage, mobile command vehicle and over 30 patrol vehicles. The Division also supports technical interfaces and data sharing links with the Alameda County Sheriff, the Northern California Regional Intelligence Center, and Contra Costa County law enforcement agencies.

PERSONNEL

The IT Division is comprised of a manager, two full time employees, one part time employee and one half-time contract employee who provides SQL/Crystal Reports for both the Police Department and Horizons Family Counseling. Additional resources and coordination for City wide e-mail, server credential management and GIS services are provided through collaborative efforts with City of Livermore IT and GIS/Mapping contract services. For the year 2015 the IT team responded to over 900 requests for service.

ACTIVITY AND ACCOMPLISHMENTS

- RFP review, preparation and planning for new CAD/RMS purchase and deployment.
- Enterprise server and storage upgrades
- Deployment of PVRs/body worn cameras and docking stations for Evidence.com
- Area Command Sector mapping integrated into Department's website
- GPS/AVL integration into PredPol reporting
- eCRIMS planning for interface with the Court's new system
- Smart Phone deployment
- RMS Data Mapping for ARIES East Bay Data Warehouse

- Telestaff upgrade and external server configuration
- Planning for telephone upgrade to VoIP
- New Patrol Vehicle configurations for MDTs and modems
- Website upgrade project completed



Loki Hopkins, Jon Ostlund, Greg Park, Justen Sheridan

Horizons

OVERVIEW AND PURPOSE

Horizons address the mental health needs and communication and relationship skills of youth and families in the Livermore and Tri-Valley area through counseling programs and other services. Horizons partners with the City of Livermore, the Livermore Police Department (LPD), community organizations, and schools to identify needs and create innovative solutions for the problems facing youth and their families.

PROGRAMS

Listed below are some of the many programs for youth and families available through Horizons. For more details and a full description of programs and services, visit the Horizons home page at: <http://www.cityoflivermore.net/citygov/horizons/>.

Family Counseling Services – Horizons contracts with the Alameda County Probation Department to serve as a youth center within the County, providing family and individual counseling to Tri-Valley residents.

Crisis Intervention Services – This program is available for youth and their families when dealing with issues of running away, truancy, and out-of-control behaviors.

Victims of Crime Services – Available to qualifying participants of the state’s Victim of Crime Program, Horizons provides counseling and other services.

LPD – 602 Diversion & Citation Programs – These are counseling services to juvenile offenders and their families, designed to reduce recidivism and deter crime.

Del Valle High School Counseling – Individual counseling for students facing emotional, academic and career challenges.

Parent Project® Classes and “KeepN It Real” – Available in English and Spanish, this is a 12-week, 36-hour training program for parents dealing with strong-willed youth designed to improve their parenting skills. Their children attend “KeepN It Real” during the final six weeks of the Parent Project® to learn new skills in communicating, relationship building, anger management and improving decision-making skills.

Employment, Career & Vocational Workshops – Horizons partners with various local agencies and business leaders to provide collaborative career and vocational learning

experiences to Livermore students. Horizons also provides program management for the “Strive to Succeed Program” and “Lunch Time with Matt”, career programs for senior high school students.

ACCOMPLISHMENTS

- Winner of Alameda County District Attorney Nancy O’Malley’s “Nancy’s Hero Award 2015” for Successful Advocacy for Children and Families.
- Served 352 youth in the clinic with 1,094 additional family members and 117 LVJUSD school based clients.
- 65 youth participated in the LPD Diversion Program and 217 Diversion family sessions were held.
- Hosted a Probation Summer Enrichment Program for youth on probation. Attendees completing the program were eligible for up to 16 academic credits.
- Received 67 probation and 98 law enforcement referrals.
- Fifteen students graduated from the in-depth four-part career assessment workshop series called “Lunch with Matt.”
- Horizons Prison Outreach Program helps youth get a first-hand look into prison life combined with family counseling it is a very effective deterrent. Twenty-six youth have taken part in the program since its inception in 2013. Of those twenty-six, twenty-one (81%) have not been arrested since completing the program (Nationwide juvenile recidivism rates average 55% within one year after arrest).
- Horizons provided custom workshops at Stoney Creek and Owl’s Landing Apartments on a variety of topics including: personal finances; finding money for college; interviewing skills; college/career planning and gangs.
- Forty-six students participated in the Strive to Succeed Program at Del Valle High School.



Horizons Manager Lynn Gardner and Nancy O’Malley, Alameda County District Attorney

Training

OVERVIEW AND PURPOSE

Training is a common component of the six pillars of Livermore Police Department. The Training Section is responsible for facilitating and managing training for all Department personnel. All personnel are required to have a minimum of 24 hours of Continuous Professional Training (CPT) every two years. This is a State mandate, but actual training exceeds the minimum standards.

Additionally, police officers must also fulfill perishable skills and other mandated training required by the State, such as domestic violence, first aid and CPR, emergency vehicle operations, racial and cultural diversity, racial profiling, firearms and many others. Because our officers are assigned to specialized positions such as K9 handler, traffic investigator, gang or narcotic officer, additional training is required and certifications must be earned and kept up-to-date.

PERSONNEL

The section is managed by a Sergeant who reports directly to the Support Services Captain. The training Sergeant ensures that all the training and certification requirements are met and kept current.

ACTIVITY AND ACCOMPLISHMENTS

Blue Courage Training. The Livermore Police Department sent two Lieutenants to training called Blue Courage. Blue Courage emphasizes “practical wisdom” by focusing on the mindset of the officer and emphasizes developing the heart, mind, body and spirit, giving officers the ability to compassionately serve. The Lieutenants are tasked with teaching the entire Livermore Police Department these skills and techniques.

Basic Police Academy. The Livermore Police Department sent three recruits to the Alameda County Sheriff’s Academy in August 2015. The recruits are expected to graduate before mid-2016.

Sherman Block Supervisory Leadership Institute (SBSLI). SBSLI Supervisory is a program that promotes personal growth and leadership for law enforcement officers and ethical decision-making for front-line supervisors. The SBSLI course takes place over the course of eight months for a total of 192 hours of training. The Livermore Police Department sent Sgt. Paul Mayer to SBSLI who graduated in May 2015.

The Livermore Police Department officers, dispatchers, and employees spent over 9,197 hours in training during 2015.

Rotation of Specialized Assignments. The Livermore Police Department had several officers rotate out of special assignments back to patrol in order to give other officers an opportunity to work those coveted positions. Those positions included Detectives, School Resource Officers, Traffic Officers, Narcotic Officers, and SWAT Team members. The officers received several hours of specialized training. They will continue training to meet all the requirements for their new assignments.

EXPECTED OUTCOMES FOR 2016

The Livermore Police Department recognizes the importance of training and to continued development of employees. The Livermore Police Department must look toward the future to train those officers that will one day assume management positions or replace officers that retire.

- Send two sergeants to the Sherman Block Institute (SLI)
- All sergeants to attend Use of Force Liability Course
- Send two lieutenants to POST Management School
- Send one sergeant to POST Supervisory Course
- Send one sergeant to Internal Affairs Course
- 100% sworn personnel to complete their in-service firearms qualifications
- 100% all dispatchers and officers to complete 24 hours CPT every 18 months
- Training will track all training requirements in Training Information Management System (TIMS)
- Acquire additional training locations for future training hosted by the Livermore Police
- Crisis Intervention Training (CIT) for at least 75% of sworn personnel.

The goal of CIT is to ensure the safety of civilians and officers and increase the officers' understanding of mental illness.

Communications

OVERVIEW AND PURPOSE

The Communications Center serves as the primary communications support entity for the Police Department, as well as the entire community. It is the Public Safety Answering Point (PSAP) for the City of Livermore, responsible for answering all 911 calls for Police/Fire/EMS, as well as non-emergency calls for Police services and public assistance calls.

The Public Safety Dispatchers (PSDs) are the vital communication link between the public and the police officers. In addition to these duties, the PSD's handle all requests from police officers regarding driver's license, vehicle registration and warrant. Using the California Law Enforcement Telecommunications System (CLETS), they process all confirmed warrants, enter all missing persons, stolen/towed/impounded vehicles, stolen firearms and some warrants and restraining orders.

PERSONNEL

The Communications Center is staffed by two Supervising Public Safety Dispatchers (SPSDs), 15 full-time and 2 part-time PSDs. Depending on the time of day, the center is staffed with 2-5 dispatchers at a time. We have a very experienced dispatch center, with a combined total of 310 years of dispatching experience.

The Communications Center has 4 Communications Training Officers which provide on-the-job training to new PSDs, as well as schedule Continuing Professional Training for the other PSDs and the occasional training for officers. Each year, all PSDs receive a wide variety of training including CPR/First Aid, crisis intervention, hostage negotiations, tactical communications, officer safety awareness and updated rap sheet Interpretation and Public Records Act training. In addition to their regular duties, several PSDs and SPSPDs hold supplemental assignments, which include Tactical Dispatcher/Hostage Negotiator, Warrants Clerk, Agency CLETS coordinator, Citizens Police Academy (CPA) coordinator and "911 for Kids" facilitator.

ACTIVITY AND ACCOMPLISHMENTS

The Communications Center handled 93,013 calls in 2015, of which 19,204 were 911 calls. The PSDs also created 66,421 calls for service in 2015, which includes both public and officer initiated activity.

The 2015 Dispatcher of the Year was PSD Bryan Whitney. He was chosen for his work performance and his willingness to always help his fellow co-workers, both officers and other dispatchers. He consistently mentors newer employees, as well as newly appointed members of the tactical dispatch team.

PSD Whitney began his career as a dispatcher with the San Mateo Police Department in 1998, and transferred to the Livermore Police Department in 2003. He is a Communications Training Officer, a tactical dispatcher on the Crisis Negotiations Team and a member of the Critical Incident Stress Management Team.



*Top row: Joey Francis, Allen McFarland, Julie Woolley, Kelli Draghi, Renea Dawes, Cindy Mazzone, Bryan Whitney
Middle row: Amy Ballock, Shannan Sinclair, Deanne Heil, Raquel Derting, Jessica Estrada, Carrie Homa, Melinda Salas, Kerry Soucie, Tiffany Oppendike. Seated: Melissa Robbins, Leslie Prado, James Taylor*

Records

OVERVIEW AND PURPOSE

The Records Unit is responsible for managing and maintaining police investigation documents with the use of Sun Ridge Systems' RIMS, a computerized records management system that plays a central role in processing police reports. In addition to preparing criminal arrest and complaint reports for the District Attorney's office, the Unit processes citations, subpoenas, court orders, towed vehicle reports, permits, and sealed records requests. The Records Unit reconciles crime statistics and submits Uniform Crime Reports (UCR) to the Department of Justice.

Records personnel enter all serialized property into CLETS (California Law Enforcement Telecommunication System). This includes items lost, found, or stolen. Records personnel staff the front counter and assist the public by processing document copy requests as well as providing information on matters ranging from the routine to the difficult and confidential. This entails the use of good judgment, combined with extensive knowledge of the police services available and applicable laws.

PERSONNEL

The Records Unit is staffed by one Records Supervisor and six full-time Police Records Clerks. One of the Police Records Clerks also serves as a Lead, who trains and assists other members in the unit as needed. The Records Unit is the front line for the majority of business requests that the department receives, but they are also ready to provide a police officer for those who need to speak to one.

ACTIVITY AND ACCOMPLISHMENTS

In 2015, the Records Unit processed approximately 9,024 police reports (including on-line reports), answered approximately 12,000 business calls, and serviced over 8,500 transactions at the front counter.



David Lum, Delilah Baptista, Kimberly Denton, Jennifer Michaelson, Shelby Derby, Hannah Rubenaker

Property and Evidence

OVERVIEW AND PURPOSE

The Property and Evidence Unit's primary assignment is to accept, log, store, dispense, destroy and release property and evidence to its rightful owner. The Unit is tasked with ensuring evidence is provided to officers for court presentation. In addition, the Unit is responsible for the disposition of evidence no longer needed in the judicial process. Property is maintained until the legal owner claims it, the statute of limitations has expired, or the case has been adjudicated. The Unit acts as a liaison between the department and other state and local law enforcement agencies.

PERSONNEL

The Property and Evidence Unit is managed by the Property and Evidence Supervisor. The Unit consists of the supervisor, a full time Community Service Specialist (CSS), and a part-time volunteer.

ACTIVITY AND ACCOMPLISHMENTS

The Property and Evidence Team is responsible for the proper collection, control, storage, safekeeping, release and disposal of all property and evidence which comes under the control of the Livermore Police Department. After property is received, the CSS or Property and Evidence Supervisor record the chain of custody and store, release, or dispose of items in accordance with the law.

The Property and Evidence Unit maintains a storage room which is approximately 2000 square feet and an additional off-site building that is approximately 6000 square feet. In 2015, the Unit processed over 45,000 items of evidence and property.

The unit has constant checks and balances including audits, inventories and random spot checks to assure all policies are being followed. The Property and Evidence Unit must be familiar with the laws regarding evidence handling and they must know the safety regulations for hazardous materials. The Property and Evidence Unit also trains officers on policy and procedure updates for evidence collection and packaging.

Crime Prevention and Volunteers

OVERVIEW AND PURPOSE

The purpose of the Crime Prevention Unit is to reduce the incidents of crime through public education and awareness. The Crime Prevention Specialist (CPS) assigned to the unit educates the public on what steps they can take to reduce potential victimization.

The Crime Prevention Specialist educates the public in a variety of ways such as:

- Dissemination of crime statistics/trends through social media
- Public presentations/appearances
- Administration of Neighborhood Watch programs throughout the City

The CPS manages all aspects of the crime prevention programs, as well as 143 volunteers from the Citizens Police Academy Alumni Association (CPAAA). The Crime Prevention Specialist is responsible for the Volunteer program, Neighborhood Watch, Crime Free Multi Housing, False Alarm Policy, Special Events and public education as it relates to Crime Prevention.

The purpose of the CPAAA is to actively assist and support the efforts of the Livermore Police Department, including:

- Community based activities such as parades, charity events and other community celebrations calling for voluntary manpower to ensure peaceful and efficient operation of such activities.
- Assists the Livermore Police Department with public education in crime prevention techniques designed to reduce the public's risk of becoming crime victims.
- Supplements disaster response efforts in times of emergency under the direction of law enforcement authorities.
- Responding to public concerns in a manner that promotes a community free from the fear of crime and disorder.
- Through the Citizens on Patrol (COP) program, augment the patrol capabilities of the department.

ACTIVITY AND ACCOMPLISHMENTS

Throughout the year, the Crime Prevention Specialist and volunteers participated in a variety of community events. In 2015 we increased our National Night Out participation by 14 neighborhoods, from 26 in 2014 to 40 in 2015! We also included partner agencies such as; The Lawrence Livermore National Laboratory Security Force, East Bay Regional Parks Police

and Livermore Area Recreation and Parks District Rangers. The volunteers also participated in other events such as; The Downtown Wine Festival, Stuff a Cruiser, Giving Tree, and Vacation House Checks.

Volunteers donate an incredible amount of hours back to the community and are an important support component of the Livermore Police Department. The table below shows hours volunteered for Fiscal Year 2014 and 2015.

	Citizens on Patrol	Community Events	Traffic Events	General Admin/Operations	Total
FY 2014	2,694.73	1,918.55	757.95	2069.51	7,440.74
FY 2015	3,175.50	2,646.00	1,174.50	2,861.85	9,857.85

Based on the national value of volunteer time, \$23.07 per hour, the volunteer hours amount to a **\$227,420.59** savings for the Livermore Police Department and the City of Livermore. Thank you volunteers for your precious time!



Retirees

Animal Control Officer Cynthia Gigliotti retired after faithfully serving the Livermore Police Department and the community of Livermore for 24 years. Cindy started with the department on February 11, 1991. Cindy's service to the citizens of Livermore and to all animals has been exemplary. She has consistently exhibited patience, professionalism and respect when interacting with the public and her co-workers. Cindy's work ethic and attention to detail has always been appreciated. Thank you for your service Cindy!



Officer Michael Menard was a lateral transfer to the department on February 15, 2011. He came to us from the Alameda County Sheriff's Department where he worked as a deputy from October 2006 until accepting our offer to join us at LPD. Prior to that, he worked as a Security Officer at LLNL from September of 2005 to October 2006. Officer Menard retired from the department effective April 9, 2015 on an Industrial Disability retirement due to injuries he received while on duty. We thank you for your service Michael!



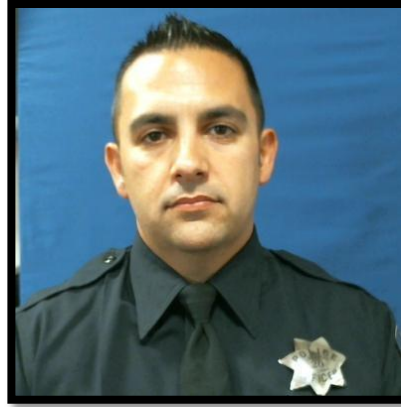
Volunteer David Abrahams retired as an active and valuable member of the Citizens Police Academy Alumni Association. David began volunteering for the department after graduating Class #3 of the Citizen's Police Academy in 2002. During his time here with the CPAAA, David became the unofficial department historian gathering, managing and putting in order historical information and "things" that tell our department's 135 year plus history. David also became the "official" department photographer for the gamut of events, celebrations and ceremonies the department has seen over the past 13 years.



New Employees



Lateral Officer Jason Brock

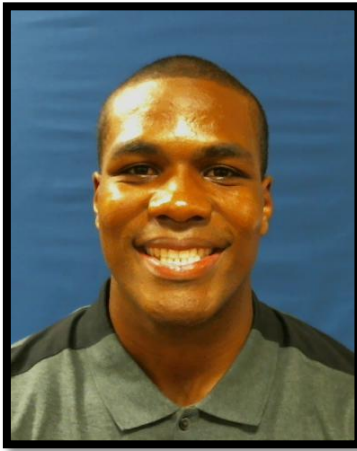


Lateral Officer Michael Morris

Police Officer Trainees



Stephanie Morris



Andrew Walker



Tyler Cox

Department Awards

Dispatcher of the Year - Public Safety Dispatcher, Tiffany Oppendike

Tiffany has been a Public Safety Dispatcher with the Livermore Police Department for 8 years and previously with Richmond PD for 1 ½ years.



Officer of the Year - Detective Glen Robbins

Detective Glen Robbins started his career with the Livermore Police Department in October of 2002. During his time with the department, Officer Robbins has worked as a Field Training Officer, Firearms Instructor, Peer Support Team member, Hostage Negotiator, Collision Investigator in the Traffic Bureau, and his current assignment as a detective assigned to Crimes Against Persons. During 2015, Detective Robbins was the primary investigator on some of the Department's most serious cases.



Detective Robbins has developed a strong bond with his peers and superiors. Detective Robbins is regularly sought out by other officers for advice on how to handle complex investigations. His fellow officers' have elected him to multiple terms as their Police Officers Association President. Based on Detective Glen Robbins investigative excellence, commitment to the Department, and the strong trust he has developed with his peers and superiors, he was selected as the Livermore Police Department's Officer of the Year for 2015.

Employee of the Year - Christine Campbell

Christine Campbell started her career with the Livermore Police Department in January of 2004. During her time with the department, she has worked as the Administrative Assistant to four Police Chiefs.

Over the course of her career, Christine has dedicated herself to the men and women of the Livermore Police Department and to the citizens of Livermore. Christine has planned and helped with numerous events including: swearing in ceremonies, retirement ceremonies, awards ceremonies, DUI checkpoints, and Urban Shield to name a few.

No matter what challenge Christine was presented with, she went above and beyond and represented the Police Department and City of Livermore in an exemplary manner.



Knights of Columbus Recipient 2015 awarded to Officer Andrew Graycar.

Officer Andrew Graycar demonstrates a tireless work ethic and superb professionalism. He has a strong commitment to the community of Livermore which shows in his work effort, service to the community and problem solving abilities. He continually leads his watch in arrests, written reports, traffic stops and pedestrian stops. He offers his experience and training to less senior officers by sharing information and mentoring.

Officer Graycar believes in, and practices Community Oriented Policing in everything he does. Officer Graycar routinely involves not only himself and the Police Department, but other entities within the city to resolve problems that he encounters during his shift.



2015 Employee Recognition Award of Excellence awarded to Officer Brian Geiger



Officer Brian Geiger was awarded the Employee Recognition Award of Excellence for his professionalism, persistence, and an unparalleled level of customer service to both the community and his co-workers.

In addition, Officer Geiger used his background in computer systems to help the Department evaluate a new dispatch and record management software and also assisted in retrieving computer driven surveillance footage. Officer Geiger is the epitome of a team player.

Deputy District Attorney Commendation Letter given to Sergeant Marc Plute

On February 23, 2015, a jury convicted a murder suspect of first-degree murder with the use of a firearm. The murder occurred in Livermore in 2012. Sergeant Plute was a detective working crimes against persons and was the lead investigator for the case.

Sergeant Plute's investigation and reports were well organized and thoughtful. Every lead was followed up on, and exhaustively investigated. Sergeant Plute made himself available when requested, was up to speed on each part of the case, was prepared, and helped keep track of the witnesses in the case. He approached interviewing the key witnesses in an empathetic, professional, thoughtful, but stern and serious manner. The jury came to a swift decision and convicted the defendant of first-degree murder with a firearm, due in large part to Sergeant Plute's persistence and professionalism.



Chief's Commendation awarded to Officer Kevin Little.

On 08/28/2015, Officer Little displayed excellent communication skills and compassion, when responding to an out-of-control child at an elementary school. Officer Little recognized the special needs of the child and the situation was peacefully resolved.



Chief's Commendation awarded to Officer Steve Shodeen in recognition of outstanding quality service.

On July 22, 2015, Hayward Police Department Sergeant Scott Lunger died in the line of duty. Officer Steve Shodeen, a friend of Sergeant Lunger's, assisted the Hayward Police Department with certain duties and tasks related to the planning of Sergeant Lunger's funeral.



Officer Shodeen acted as the outside liaison for all agency Honor Guards who participated in either the casket watch or the funeral service. He attended operations meetings with funeral planning staff at the Hayward Police Department as well as the Oracle Arena and helped organize, equip and train the ACSO Honor Guard as a firing party for the requested 21 Gun Salute at Oracle Arena and at the gravesite.

His performance and assistance was greatly appreciated by everyone at the Hayward Police Department as they grieved this loss.



Distinguished Service Medal awarded to Lieutenant Joe Draghi (not pictured), Reserve Officer Don Swanson, Officer Ryan Sanchez, Officer Kevin Foreman, Sergeant Steve Goard, and Officer Andrew Estes.

On April 17, 2015 at 2200 hours, these officers responded to a call of assistance regarding a woman who was distraught and threatened to jump off an overpass.

All these officers risked their safety and well-being to rescue the woman and get her the help she needed.



Supervisor Haggerty Officer of the Year 2015 awarded to Sergeant Elaine Briggs

Sergeant Briggs has served 15 years in the LPD, rising through the ranks of patrol officer, Field Training Officer, and Detective before her promotion as sergeant. While serving in the Criminal Investigations Bureau, Sergeant Briggs became one of the most tenured detectives in the history of the Livermore Police Department. Sergeant Briggs earned an outstanding reputation solving an array of cases ranging from robberies to financial crimes.



The most recent case involved an employee of a local bank forging the signature of an elderly customer, draining his bank account of his life savings. Even after his death, the man's daughter encountered continued resistance from the bank in investigating the suspected crime, until Sergeant Briggs was assigned the case. Her involvement resulted in the arrest of the perpetrator and after months of court appearances, the defendant accepted a guilty plea to three felony counts including grand theft and elder abuse. "Sergeant Briggs demonstrated not only professionalism and dedication to solving this case but also empathy towards the victim and his family," said Haggerty. "With a growing population of aging adults many of which are vulnerable to such crimes, the public is well served by officers such as Sergeant Briggs."

Lifesaving Award to Sergeant Steve Goard.

In December, Sgt. Goard successfully performed the Heimlich maneuver on an individual who was choking on a piece of meat. He was able to dislodge the obstruction enough that the victim could breathe but required surgical intervention to remove it. Sgt. Goard's quick and effective response prevented the victim from suffering respiratory arrest.

Lifesaving Award to Officer Tyler Sharp and Reserve Officer Don Swanson.

Officers Sharp and Swanson were dispatched to a call to assist with a man unconscious and not breathing. Through chest compressions and the use of an Automated External Defibrillator (AED) over multiple minutes, Officers Sharp and Swanson were able to successfully revive the victim.

Alameda County District Attorney Nancy O'Malley presented Horizons Family Counseling with the "Nancy's Hero" award for 2015 for successful advocacy for children and families.



2015 Livermore Police Department Volunteer of the Year Award is awarded to Phil Sardinia

Livermore Police Volunteer Phil Sardinia graduated from the Citizen's Police Academy in 2012. Shortly after his graduation, Phil became a member of the COP (Citizens on Patrol) team and quickly became a COP trainer. Despite having two separate "real" jobs, Phil is currently the President of the CPAAA and has made tremendous strides in closing the communication gap between the PD and the volunteer group. He consistently leads by example working special events as his schedule permits. He has pushed to further both the COP Program as well as the larger volunteer group.



Phil was nominated by one of his peers who went on to say, "He always puts the Volunteer program as his first priority in how he deals with his peers and the PD. " For these reasons, and many more, Phil Sardinia is deserving of the Volunteer of the Year Award for 2015.

2015 Livermore Police Department Explorer of the Year Award is awarded to Micaela Gallegos

Livermore Police Explorer Sergeant Micaela Gallegos has been a member of the Livermore Police Department Explorer Post since 2012. During her time as an explorer, she has proven herself a leader and has earned the respect of her peers. As an Explorer Sergeant, Micaela handles administrative responsibilities for post meetings and assignments from advisors. She routinely participates in ride-alongs with



officers and has received many compliments from officers and dispatchers on her knowledge of police officer responsibilities. Oftentimes, Explorer Gallegos is used as a Spanish translator for officers on the street. This summer, Explorer Gallegos successfully completed a very strenuous six-day live in explorer academy at the California Highway Patrol Academy in Sacramento. Drill instructors from the academy commented on Explorer Gallegos' professionalism and willingness to mentor other explorers from the state. Additionally, Explorer Gallegos has participated in numerous police department sponsored events in which she consistently represents the Livermore Police Department well. It is for these reasons, and many others that Explorer Sergeant Micaela Gallegos is our 2015 Explorer of the Year.

Department Activities

This report barely scratches the surface of the depth and breadth of the activities that occur within the Livermore Police Department. Our dedicated group of professionals and volunteers contribute so much time, effort and resources to help and give back to the community, describing them all would make this report much longer. So using the old adage “a picture is worth a thousand words”, some of 2015’s activities.



We believe in bringing joy and positive experiences to young and old alike.



We believe in honoring those who have served and fallen and taking care of the future.

We believe in the fundamental decency of our citizens and in making sure that we do all we can to have them see us in the same way all the time. We believe in helping those who are less fortunate than us.



We believe in being part of the community and participating as good citizens, neighbors and friends.





We believe in keeping our neighborhoods safe, clean and vibrant, making our community a pleasant and comfortable place to live.



We believe in going the extra mile to support and improve our community.



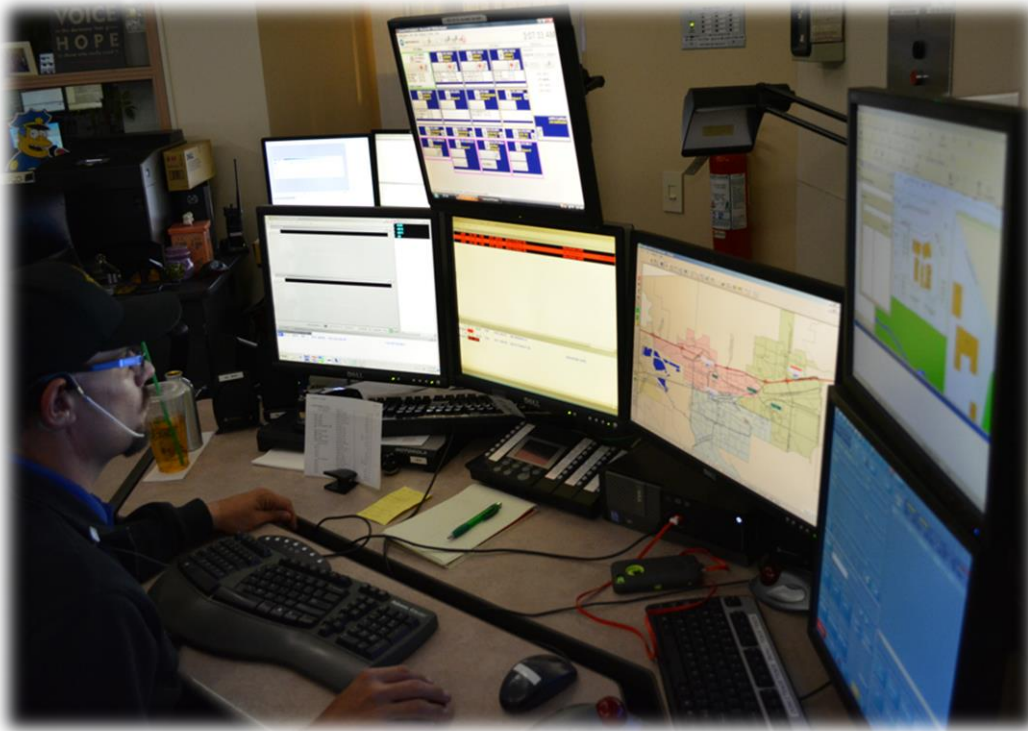
We believe in freely giving our time and effort to better the lives of our residents. We believe our citizens are generous and caring. We believe in having fun and enjoying our community.



The generosity of our community is illustrated in the donations made through the Stuff the Cruiser program.



We are there for you night and day – every day. We are dedicated to our community and the well-being of our citizens and visitors. All of us, employees and volunteers alike, are proud to serve our community.



We are the Livermore Police Department and we strive to serve with honor and protect with purpose.

Honoring the Fallen

2



Police Officer Michael Jeremiah Johnson
San Jose Police Department, CA
EOW: Tuesday, March 24, 2015
Cause of Death: Gunfire



Police Officer David Joseph Nelson
Bakersfield Police Department, CA
EOW: Friday, June 26, 2015
Cause of Death: Vehicle pursuit



Sergeant Scott Paul Lunger
Hayward Police Department, CA
EOW: Wednesday, July 22, 2015
Cause of Death: Gunfire



Deputy Sheriff Carlos Diamond Francies
Contra Costa County Sheriff's Office, CA
EOW: Thursday, August 13, 2015
Cause of Death: Drowned



Police Officer Bryce Edward Hanes
San Bernardino Police Department, CA
EOW: Thursday, November 5, 2015
Cause of Death: Vehicular assault



Police Officer Ricardo Galvez
Downey Police Department, CA
EOW: Wednesday, November 18, 2015
Cause of Death: Gunfire

Never Forget